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Mass Transit
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SINDH MASS TRANSIT AUTHORITY (SMTA)

**KARACHI MOBILITY PROJECT (KMP)
YELLOW LINE (YL) BRT CORRIDOR**

**FIRST ADDENDUM TO THE COMPENSATION AND
LIVELIHOOD
REHABILITATION PLAN
(PACKAGE-1 & 4)**



September, 2026

dar

Joint Venture



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YELLOW LINE BRT CORRIDOR

First Addendum to the C&LRP - Package 1 and 4

TABLE OF CONTENTS

TABLE OF CONTENTS	I
LIST OF ANNEXES	II
LIST OF TABLES	II
1 INTRODUCTION	1-1
1.1 BACKGROUND	1-1
1.2 PURPOSE OF THE ADDENDUM	1-2
1.3 PREPARATION OF THE ADDENDUM	1-2
2 IDENTIFICATION OF SOCIAL IMPACTS	2-1
3 ELIGIBILITY AND ENTITLEMENT	3-2
3.1 CHANGE IN ELIGIBILITY AND ENTITLEMENT	3-2
3.2 FINANCIAL ARRANGEMENT FOR ADDENDUM	3-2
4 IMPLEMENTATION SCHEDULE AND C&LRP IMPLEMENTAION PROGRESS	4-1

LIST OF ANNEXES

ANNEXURE 1: LIST OF PLANT NURSERIES OPERATOR	2
ANNEXURE 2: DETAIL DOCUMENTS OF THE APPLICANT, REVIEW PROCESS, MINUTES OF MEETING AND DECISION OF GRC.....	4
ANNEXURE 3: SOCIO-ECONOMIC PERFORMA OF PAP	66
ANNEXURE 4: PICTURE OF PAP.....	71

LIST OF TABLES

Table 2-1: Impacted Assets with Number of AHs (Package-4, Jam Sadiq Bridge) Change in Impacts	2-1
Table 3-1 Compensation for the Additional PAP	3-2
Table 4-1 Implementation Milestones.....	4-1

1 INTRODUCTION

1.1 BACKGROUND

During the implementation of the C&LRP, a grievance was received from Mr. Muhammad Arshad S/O Imam Din regarding the exclusion of his nursery from the Compensation and Livelihood Rehabilitation Plan (C&LRP) for Package 1 and 4. In his grievance, Mr. Muhammad Arshad stated that he and his brother were operating two separate plant nurseries at the same location (Jam Sadiq Bridge – Package 4), whereas the approved C&LRP had recorded the nursery at Sr. No. 7 of Annex-I (List of Plant Nursery Operators) as a single nursery.

During the original impact assessment, the two nursery operations were considered as a single nursery, primarily because they shared common assets and facilities, including a water tank and shed. Consequently, only one nursery was recorded in the original C&LRP, resulting in the exclusion of Mr. Muhammad Arshad's nursery from the list of eligible affected entities.

In view of the circumstances leading to the exclusion, the grievance was initially reviewed by the JV Consultant. Following further review by the KMP team, the matter was referred to the Third Party Monitoring Agent (TPMA) for independent verification. The TPMA subsequently conducted field verification and confirmed the existence and operation of Mr. Muhammad Arshad's nursery at the affected project location, and recommended that the claim be considered for compensation.

The case was subsequently considered through the Grievance Redress Committee (GRC) process. The matter was finally considered during the third GRC meeting held on 4 May 2026. During the GRC deliberation, the available documentary evidence, TPMA findings, testimonies of neighboring businesses/community members, previous GRC deliberations, and the recommendations of the Disbursement Committee were reviewed.

Following detailed deliberation, the matter was placed before the five (5) notified GRC voting members for a final decision. Three (3) members voted in favour of compensation, while two (2) members voted against compensation. Based on the majority decision, the GRC approved compensation for Mr. Muhammad Arshad in the form of a Livelihood Allowance for six (6) months and a Severity Allowance for three (3) months, in accordance with the applicable provisions of the approved C&LRP for Package 1 and 4.

The decision of the GRC was formally recorded in the Minutes of Meeting of the third GRC meeting held on 4 May 2026. Based on the documented GRC decision, the case was subsequently forwarded to the JV Consultant for preparation of this Addendum to the C&LRP.

The detailed supporting documentation, including the applicant's documents, review and validation process, GRC meeting minutes decision, and the relevant project correspondence, are provided in Annex-II. The socio-economic profile of Mr. Muhammad

Arshad and photographs of the affected person are provided in Annex-III and Annex-IV, respectively.

1.2 PURPOSE OF THE ADDENDUM

The Compensation and Livelihood Rehabilitation Plan (C&LRP) for Package 1 and 4 was approved by the World Bank on 5 March 2024 and subsequently disclosed on the websites of the Sindh Mass Transit Authority (SMTA) and the Karachi Mobility Project (KMP). The approved C&LRP remains the governing document for the identification of Project Affected Persons (PAPs), applicable entitlements, compensation, livelihood rehabilitation, and implementation arrangements.

The purpose of this Addendum is to formally document the inclusion of Mr. Muhammad Arshad S/O Imam Din as an additional eligible Project Affected Person (PAP) under Package 4 (Jam Sadiq Bridge), following the decision of the Grievance Redress Committee (GRC) regarding the exclusion of his affected plant nursery from the approved Compensation and Livelihood Rehabilitation Plan (C&LRP) of Package 1 and 4.

The Addendum records the basis for the GRC's decision, the resulting eligibility and entitlements of the affected person, and the corresponding updates to the approved C&LRP.

1.3 PREPARATION OF THE ADDENDUM

In line with the GRC's decision, this First Addendum to the C&LRP for Package 1 and 4 has been prepared to formally incorporate Mr. Muhammad Arshad as an additional Project Affected Person (PAP) eligible for the compensation approved by the GRC of the field level as per provision mentioned in Entitlement Matrix (Table ES-1 and 7.1 of approved C&LRP of Package 1 and 4).

The additional PAP falls in the Package 4 of the Project. The applicable entitlement comprises a Livelihood Allowance for six (6) months and a Severity Allowance for three (3) months, as approved by the GRC under the applicable provisions of the approved C&LRP of Package 1 and 4.

This Addendum should be read in conjunction with the approved C&LRP for Package 1 and 4, as the provisions of the approved C&LRP remain applicable except where specifically modified by this Addendum. Except for the specific changes introduced through this Addendum, all other provisions, entitlements, institutional arrangements, grievance redress mechanisms, and implementation and monitoring arrangements of the approved C&LRP remain unchanged.

There are also cases involving store owners that are currently under consideration by the courts of law. Upon the issuance of final court decisions, if any affected persons are declared eligible for additional compensation, if required, a final addendum to the C&LRP will be prepared and submitted for approval.

2 IDENTIFICATION OF SOCIAL IMPACTS

The updated social impact assessment has been prepared to reflect the additional impact identified during implementation of the approved C&LRP. The update was undertaken following the review of a grievance submitted by Mr. Muhammad Arshad regarding the omission of his livelihood activity from the original impact assessment.

Following the GRC decision, a socio-economic assessment was undertaken as part of the preparation of this Addendum to document the socio-economic profile of the additional PAP and to assess the relevant livelihood and socio-economic circumstances forming the basis for his inclusion in the updated C&LRP.

This Addendum only records the resulting change in the affected population and associated entitlements, while the social impacts already assessed and documented in the approved C&LRP remain unchanged.

The additional affected household has been incorporated into the updated impact assessment presented below in **Table 2.1**.

Table 2-1: Impacted Assets with Number of AHs (Package-4, Jam Sadiq Bridge)
Change in Impacts

Sr. No.	Category of Affected Assets	Unit	Reported Social Impacts		Update Social Impacts	
			Impact Quantum		Impact Quantum	
			Impacted Assets	Number of AHs	Impacted Assets	Number of AHs
Affected Commercial Structures						
1	Plant Nurseries	Number	11	11	11	12
2	Small Restaurants (Hotels)	Number	2	2	No change	No change
3	Moveable (Kiosk - Phatta – Stalls (ROW)	Number	8	8	No change	No change
4	Stores Under Jam Sadiq Bridge	Number	5	5	No change	No change
	Total	Number	26	26	No change	No change
4	Loss of Employment	Number	-	10	No change	No change
5	Religious Structures					
	Mosques	Number	2	Community	No change	No change
6	Public Structure	Number	1	Sui-Gas (Pumping Station)	No change	No change

The change is limited to the additional PAP identified through the grievance redress process and does not constitute a revision of the overall impact assessment beyond this specific case.

3 ELIGIBILITY AND ENTITLEMENT

3.1 CHANGE IN ELIGIBILITY AND ENTITLEMENT

In accordance with the GRC decision, Mr. Muhammad Arshad is recognized as an eligible PAP under the applicable provisions of the approved C&LRP Entitlement Matrix.

As the compensation for the affected physical structures had already been paid to his brother, the additional PAP is entitled under this Addendum to:

Livelihood Allowance – six (6) months; and
Severity Allowance – three (3) months.

The officially notified minimum wage rate for Sindh Province for FY 2023–24 is PKR 35,000 per month, as provided in the approved Compensation and Livelihood Rehabilitation Plan (C&LRP) of Package 1 and 4. Accordingly, the Livelihood Allowance has been calculated for six (6) months at PKR 35,000 per month, amounting to PKR 210,000 (PKR 35,000 × 6). In addition, the Severity Allowance has been calculated for three (3) months at PKR 35,000 per month, amounting to PKR 105,000 (PKR 35,000 × 3). Therefore, the total compensation payable to the additional PAP is PKR 315,000.

The Livelihood Allowance and Severity Allowance payable to the additional PAP are presented in the table below, along with the total additional compensation and the proposed source of funding.

Table 3-1 Compensation for the Additional PAP

Description	Amount (PKR)
Livelihood Allowance (6 months)	210,000
Severity Allowance (3 months)	105,000
Total Additional Compensation	315,000
Source of Funding	Contingency of Approved C&LRP – Package 1 and 4

3.2 FINANCIAL ARRANGEMENT FOR ADDENDUM

The compensation required for the additional PAP identified under this Addendum will be financed from the contingency provision available in the approved C&LRP budget. Since adequate contingency funds remain available, no additional budget allocation is required for implementation of this Addendum.

4 IMPLEMENTATION SCHEDULE AND C&LRP IMPLEMENTAION PROGRESS

The Package 4 of the Karachi Mobility Project (Yellow Line BRT) commenced implementation in March 2024 and is expected to be completed by March 2027. The implementation of compensation and livelihood rehabilitation measures under the approved Compensation and Livelihood Rehabilitation Plan (C&LRP) is being undertaken in accordance with the agreed implementation arrangements. This Addendum has been prepared to incorporate the additional affected person identified through the grievance redress process and to provide the approved entitlements applicable to the additional PAP.

The key implementation milestones for this Addendum are presented below:

Table 4-1 Implementation Milestones

Activity	Target Date
Approval of C&LRP Addendum	September 2026
Disclosure of the Approved C&LRP Addendum to the PAP	September 2026
Compensation Payment to Additional PAP	October 2026
Monitoring and Documentation	After Compensation

ANNEXURES

ANNEXURE 1: LIST OF PLANT NURSERIES OPERATOR

LIST OF PLANT NURSERIES OPERATOR

MALIR RIVER (JAM SADIQ BRIDGE PACKAGE-4)															Size and Compensation											
ID	Side of the Road	Package	Coordinates		Respondent Name	Father's Name	Respondent NIC No.	Address in Karachi	Vending Address	Permanent Address	Mobile No.	Type of Structure	Affected Structure	Structure Type	Length	Width/ Height	Area (sq.ft & Rft)/ Unit	Structure Rates (Rs)	Total Compensation of Structures (Rs.)	Structure Compensation	Business and Income Loss	Transport Allowance (Rs.)	Severity Allowance	Vulnerable	Grand Total (Rs.)	
			Latitude	Longitude																						
1	Left	4	2.48338501	67.09408755	Saleem Babo	Babo	42201-5384575-5		Jam Sadiq Bridge	House No. 7/3 Mohallah Bhatai Colony Korangi Crossing, Sector- F, Karachi Sharki, Sharki	0304-2139826	Plant Nursery	Shed	Cloth					100000	420000	210000	25000	10500		665500	
													Water Tank	Pacca	20	20	400	300	120000							
													Foundation Filling	Katcha					200000							
2	Left	4	2.48338501	67.09408755	Muhammad Irshad	Haji Muhammad	32304-6348833-7		Jam Sadiq Bridge	House No. 18 Qayum Abad Korangi	0306-2103522	Plant Nursery	Shed	Cloth					100000	420000	210000	25000	10500		665500	
													Water Tank	Pacca	20	20	400	300	120000							
													Foundation Filling	Katcha					200000							
3	left	4	2.48338501	67.09408755	Ghulam Hussain	Azeem Bakhsh	42201-5240559-1	House No.19 Mohallah Korangi crossing sector E Khi Sharki	Jam Sadiq Bridge	Mauza Habeeb Post Office Samasata Bahwalur	0306-2463384	Plant Nursery	Shed	Cloth					100000	420000	210000	25000	10500		665500	
													Water Tank	Pacca	20	20	400	300	120000							
													Foundation Filling	Katcha					200000							
4	left	4	2.48338501	67.09408755	Ghulam Hussain (Resham Hussain)			House No.19 Mohallah Korangi crossing sector E Khi Sharki	Jam Sadiq Bridge	Mauza Habeeb Post Office Samasata Bahwalur	0306-2463384	Plant Nursery	Shed	Cloth					100000	420000	210000	25000	10500	105000	770500	
													Water Tank	Pacca	20	20	400	300	120000							
													Foundation Filling	Katcha					200000							
5	left	4	2.48338501	67.09408755	Mukhtar Husain	Haji Muhammad	32304-2497803-3	House No. 18 Mohallah C qayum Abad Korangi Road Khi Sharki	Jam Sadiq Bridge	Chah Kaleri Dak khana Mandobin basi kharak Muzaffargherh	0333-3004617	Plant Nursery	Shed	Cloth					100000	420000	210000	25000	10500		665500	
													Water Tank	Pacca	20	20	400	300	120000							
													Foundation Filling	Katcha					200000							
6	left	4	2.48338501	67.09408755	Rao Khalil					Adam Basti	0300-2660365	Plant Nursery	Shed	Cloth					100000	420000	210000	25000	10500		665500	
													Water Tank	Pacca	20	20	400	300	120000							
													Foundation Filling	Katcha					200000							
7	left	4	2.48338501	67.09408755	Muhammad Asif	Imamdin				Manzoor Colony	0300-2398372	Plant Nursery	Shed	Cloth					100000	420000	210000	25000	10500		665500	
					Muhammad Arshid								42301-3974142-1	Water Tank	Pacca	20	20	400	300							120000
														Foundation Filling	Katcha											200000
														Structure compensation already paid to his partner/brother												
8	left	4	2.48338501	67.09408755	Shehnaz Bagum	Salman Akhtar (late)					0308-2670231	Plant Nursery	Shed	Cloth					100000	420000	210000	25000	10500		665500	
													Water Tank	Pacca	20	20	400	300	120000							
													Ground Filling	Katcha					200000							
9	left	4	2.48338501	67.09408755	Junaid Rao	Haji Muhammad Tufail					0346-0090066	Plant Nursery	Shed	Cloth					100000	420000	210000	25000	10500		665500	
													Water Tank	Pacca	20	20	400	300	120000							
													Ground Filling	Katcha					200000							
10	left	4	2.48338501	67.09408755	Muhammad Sarfraz Khan	Umardaraz	04301-1299171-7			KDA Employees	0300-2579684	Plant Nursery	Shed	Cloth					100000	420000	210000	25000	10500		665500	
													Water Tank	Pacca	20	20	400	300	120000							
													Ground Filling	Katcha					200000							
11	Right	4	2.48338501	67.09408755	Allah Ditta	Ghulam Ali	42201-7028489-5			Dakhana Dokola Kot Malik Tehsil Meli. District Vihari	0308-2849801	Plant Nursery	Shed	Cloth					100000	420000	210000	25000	10500		665500	
													Water Tank	Pacca	20	20	400	300	120000							
													Ground Filling	Katcha					200000							

ANNEXURE 2: DETAIL DOCUMENTS OF THE APPLICANT, REVIEW PROCESS, MINUTES OF MEETING AND DECISION OF GRC


TRANSPORT & MASS TRANSIT DEPARTMENT
GOVERNMENT OF SINDH

Mr. Ali. Sher, CE
Pl. advise
03/06/26


No. PD/KMP/PM-JV/2026/ 2860

Dated: June 1st, 2026

To,

Project Manager,
JV Consultant (Dar-al-Handasah / NESPAK),
13th Floor, NICL Building, Abbasi Shaheed Road,
Off Shahra-e-Faisal,
Karachi.

PROJECT: KARACHI MOBILITY PROJECT - YELLOW LINE CORRIDOR
SUBJECT: PREPARATION OF ADDENDUM FOR INCLUSION OF GRC APPROVED NURSERY CASE IN THE APPROVED C&LRP OF PACKAGE 1 & 4

Reference is made to the Minutes of Meeting of the Third Grievance Redress Committee (GRC) Meeting held on 4th May 2026 regarding the grievance lodged by Mr. Muhammad Arshad for exclusion of his nursery from the Compensation and Livelihood Rehabilitation Plan (C&LRP) of Package 4 (Jam Sadiq Bridge).

As per the decision of the notified GRC members by majority vote, the Committee approved compensation for the claimant in the form of Livelihood Allowance for six (06) months and Severity Allowance for three (03) months, in accordance with the applicable provisions of the approved C&LRP for Package 1 & 4 (copy of minutes of meeting is attached for reference).

In view of the above, the JV Consultant is hereby directed to prepare and submit the necessary addendum to the approved C&LRP of Package 1 & 4 for inclusion of the subject case, along with all relevant supporting documentation and revised compensation details, for further processing and approval.


(PROJECT DIRECTOR)
Karachi Mobility Project

A copy is forwarded for information to:

1. Director Technical, Karachi Mobility Project-BRT Yellow Line.
2. Safeguard Specialists KMP- BRT Yellow Line.
3. The P.S. to Secretary Transport & Mass Transit Department, Govt. of Sindh, Karachi.
4. The P.S. to Project Director, Karachi Mobility Project-BRT Yellow Line.
5. Office File.

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Tel: 021 35273001, 021 35280083, 021 35204205 email: info@kmp.gov.pk



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KARACHI MOBILITY PROJECT

Minutes of Meeting - GRC
Karachi Mobility Project – BRT Yellow Line Corridor

Project:	Karachi Mobility Project – BRT Yellow Line		
Subject:	Third Grievance Redress Committee (GRC) Meeting for Excluded Nursery Claim by Muhammad Arshad (Package 4, Jam Sadiq Bridge)		
Location:	Head Office of Karachi Mobility Project, Karachi		
Date:	4 th May 2026	Time	11:00 AM
Present: GRC Members (Voting Members)			
1.	Ms. Asma Butt – Social Development Specialist, KMP (GRC Focal Person)		
2.	Ms. Hira Nazir- Gender Specialist- KMP		
3.	Mr. Mehboob. – Health, Safety and Environment Specialist, DAR – NESPAK JV Consultant (Representative of Resident Engineer)		
4.	Mr. Tariq – Social Safeguard Specialist, DAR - NESPAK JV Consultant		
5.	Ms. Erum Idrees - Social Safeguard Specialist, ZKB Contractors		
Other Participants / Invitees (Non – Voting)			
1.	Mr. Majid Hannan Memon – Assistant Director Resettlement, KMP		
2.	Mr. Abdul Wasi – Financial Management Specialist, KMP		
3.	Mr. Aqeel Ahmed– Environment, Health and Safety Specialist, KMP		
4.	Mr. Waqar Ahmed Memon – Legal Advisor, KMP		
TPMA Representatives (Non – Voting Evaluators and Observers)			
1.	Mr. Sheharyar – Sociologist, EMC		
2.	Ms. Imaan Sheraz – Sociologist, EMC		
Copies to:			
1.	Project Director - KMP		
2.	Mr. Rehan Zamin- Project Manager JV Consultant		
3.	Mr. Syed Omar Arif – Third Party Monitoring Agent- Deputy Team Lead		
4.	P.S to Project Director - KMP		
5.	All Voting and Non-Voting Members		
6.	Master File		
Agenda:	To review and decide on the grievance lodged by Mr. Muhammad Arshad regarding the exclusion of his nursery from the Compensation and Livelihood Rehabilitation Plan (C&LRP) for Package 4 (Jam Sadiq Bridge).		

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* Excl. nursery
on C&LRP plan.


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Background

A grievance was received from Mr. Muhammad Arshad on March 19, 2025, stating that his nursery had been excluded from the Compensation and Livelihood Rehabilitation Plan (C&LRP) of Package 4 (copy attached as **Annex A**). The matter was initially referred to the JV Consultant for validation. According to the JV Consultant's assessment, the nursery was not identified as part of the C&LRP survey and was therefore considered ineligible for compensation. Consequently, the claim regarding the exclusion of the nursery was considered invalid (copy attached as **Annex B**).

Subsequently, the KMP Team reviewed the matter and found the investigation unsatisfactory. The case was therefore referred to the Third Party Monitoring Agent (TPMA) for independent validation. TPMA conducted field verification and confirmed the existence and operation of the nursery at the affected location. TPMA further observed that the nursery appeared to have been missed during the original survey conducted by the JV Consultant and recommended that the case be considered for compensation (copy attached as **Annex C**).

Furthermore, during the validation of PAPs' documents and applications in a meeting held on May 13, 2025, interviews were conducted with all affected persons. During the interviews, the respondents consistently stated that Mr. Muhammad Arshad had been associated with the nursery business since the beginning and had been operating alongside them in the area. It was also stated by the interviewed PAPs/neighbors that both brothers were operating separate nursery businesses at the project location.

Then, upon receipt of TPMA's findings, the JV Consultant advised that the matter be placed before the Grievance Redress Committee (GRC) for deliberation and final decision (copy attached as **Annex D**).

The grievance was first placed before the GRC during its meeting held on August 4, 2025. During the meeting, there was a difference of views among the members regarding the quantum of compensation. Some members, including the Legal Advisor, TPMA representative, AD Resettlement, and KMP gender team members, supported full compensation in line with TPMA's recommendation. However, others, including SDS and EHS representatives, suggested partial compensation, citing that the claimant's assets were jointly owned with his brother's nursery. The Committee agreed that a final decision could not be made without proper documentary evidence. Accordingly, the claimant was advised to provide all necessary supporting documents for further assessment. It was decided that, upon receipt and review of the required documentation, the case would be reassessed to determine whether the nursery should be included in the C&LRP and whether compensation would be applicable.

Thereafter, a second GRC meeting was held on September 2, 2025. During the meeting, it was decided that final determination of the case would be made after validation of all submitted documents. Accordingly, the submitted documents were forwarded to the JV Consultant for validation on September 4, 2025.

The document validation response was subsequently received from the JV Consultant on March 17, 2026 (copy attached as **Annex E**). The JV Consultant



	maintained its earlier position and observed that the submitted documents could not be verified and, therefore, the nursery should remain excluded from the C&LRP. The JV Consultant further maintained that the nursery did not qualify as an independent business entity and that compensation had already been provided to the claimant's brother against the shared business activity. Following receipt of the validation findings, the matter was also discussed in the Disbursement Committee meeting. During deliberations, it was noted that: • TPMA had confirmed that the nursery was operational at the affected location and should be compensated; • KMC records also reflected the existence of the nursery; and • Neighboring businesses/community members, during consultations and testimonies, confirmed that nursery operations were being carried out at the site. Based on the above observations and available evidence, the Disbursement Committee recommended consideration of livelihood allowance for the claimant. Accordingly, the present (third) GRC Meeting was convened to review all available records, validation findings, documentary evidence, TPMA observations, stakeholder inputs, and recommendations of the Disbursement Committee in order to reach a final decision on the matter.
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Discussions & Decision / Conclusion

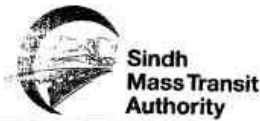
Ref.	Discussion	Decision / Conclusion
1.	The meeting commenced with a brief introduction and an overview of the grievance related to the exclusion of Mr. Muhammad Arshad's nursery from the Compensation and Livelihood Rehabilitation Plan (C&LRP) of Package 4. The background and chronology of the case were presented before the Committee, including: • Grievance submission by the claimant; • Initial validation conducted by the JV Consultant; • TPMA independent verification findings; • Testimonies of the neighbors; • Previous GRC deliberations; and • Recommendations of the Disbursement Committee.	For Information
2.	TPMA representatives presented their validation findings and informed the Committee that: • The nursery was operational at the project location;	Noted

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Discussions & Decision / Conclusion		
Ref.	Discussion	Decision / Conclusion
	- Field verification supported the claimant's case; - Neighboring businesses/community members confirmed the existence and operation of the nursery.	
3.	Social Development Specialist further informed the Committee that, during interviews conducted with PAPs on May 13, 2025, the respondents consistently stated that: - Mr. Muhammad Arshad had been associated with the nursery business since the beginning - Both brothers were operating separate nursery businesses at the project location.	Noted
4.	The JV Consultant representatives reiterated their earlier position communicated through official correspondence and document validation findings.	Noted
5.	The Environment Specialist raised concerns regarding the authenticity and verification status of certain submitted documents and emphasized that any final decision must be based strictly on verified documentary evidence. He further inquired about the status of documents that were requested during the previous GRC meeting and shared with the JV for verification.	In response, it was clarified that three types of documents had been required: - Sales invoices / Supplier testimony/proof of plant purchases - KMC registration - KMC challan forms It was reported that the KMC challan forms have been received. However, KMC registration i.e., the transfer of nursery document was reviewed by the consultant and deemed not authentic upon verification. Additionally, the submitted sales invoices were issued by the claimant's brother, which raises concerns regarding their credibility and independence as supporting evidence.
6.	The Financial Management Specialist (FMS) emphasized that compensation/payment may only be processed upon submission of complete supporting documentation in accordance with applicable project requirements and procedures.	Noted

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4 | Page


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Discussions & Decision / Conclusion		
Ref.	Discussion	Decision / Conclusion
7.	The Legal Advisor informed the Committee that he had also attended the previous GRC meeting(s) concerning the case and had reviewed the matter in detail. He stated that, based on his earlier assessment as well as the current review of the case, his opinion remained the same that Mr. Muhammad Arshad should be considered for compensation.	Discussed
8.	After detailed deliberations, the matter was placed before the five (05) notified GRC members for voting and final decision.	Decision (Through Voting) The matter was put to vote among the five (05) officially notified GRC members. Voting Outcome: 03 members voted in favor of compensation 02 members (Consultant representatives) voted against compensation Final Decision: Based on majority voting, the Committee approved compensation for the claimant in the form of Livelihood Allowance for six (06) months and Severity Allowance for three (03) months, in accordance with the applicable provisions of the approved C&LRP of Package (1 & 4).
Decision: Based on majority voting, the Committee approved compensation for the claimant in the form of Livelihood Allowance for six (06) months and Severity Allowance for three (03) months, in accordance with the applicable provisions of the approved C&LRP of Package (1 & 4).		

Important Note:

Inputs from all participants, including TPMA and KMP officials, were recorded for transparency.

It is further clarified that the present Grievance Redress Committee (GRC) is the same field-level GRC constituted under the approved Compensation and Livelihood Rehabilitation Plan (C&LRP) for grievance resolution and decision-making related to affected persons and compensation matters (copy attached as Annex F).






5 | Page

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Final decision was taken by the notified GRC members through majority voting, in line with the prescribed procedure (attendance sheet of voting members attached as **Annex G** whereas attendance sheet of other participants attached as **Annex H**).

Complainant Feedback:

The complainant was informed regarding the case and proceedings on 25th May 2026. Subsequently, on the same date, he submitted a written application confirming that he accepts any decision taken by the Committee. The written consent is taken on record and attached as **Annex I** to these Minutes of Meeting for documentation and future reference.

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**Refer comments by JV consultant on Appendix page.*
[Handwritten signature]



Sindh
Mass Transit
Authority



KARACHI MOBILITY PROJECT

Date of Issue: 25th May 2026

Signatories:

Ms. Asma Butt
Social Development Specialist-KMP
GRC Focal Person

Ms. Hira Nazir
Gender Specialist-KMP

* JV consultant strongly believes that this compensation should not be made.

Mr. Mehboob (Online)
Health, Safety and Environment Specialist-
JV Consultant

* JV consultant voted against the compensation

* JV consultant strongly believes that this compensation should not be made.

Mr. Tariq
Social Development Specialist-JV Consultant
* page 05 (Line 08) JV consultant voted against the compensation

Ms. Erum
Social Safeguard Specialist - ZKB
Contractor

Approved by
Project Director
Karachi Mobility Project

Annex-A تحریرات صاحب ڈرائیونگ Kmp صاحب
(اسرار علیہ السلام)

صوبہ سندھ میں محمد ارشد ولد اسماعیل دین حسین نے نرسری خریدی ہے جس میں اس کی اولاد ہوگی
میرے پاس ایگریمنٹ ہے جس میں سرور نے کہا ہے کہ تو میری یہ نرسری لے سکتا ہے
لیکن ڈیڑھ سال بعد میری یہ نرسری لے سکتا ہے۔ اور جو معاوضہ سب
حل رہا ہے وہ بھی دیا جائے

نرسری محمد
انٹری میں ہے
نرسری محمد
انٹری میں ہے

شکریہ

محمد ارشد ولد اسماعیل دین

03082854372

درخواست گزار محمد ارشد

Check & report -

19/3/20

SDS.

KMP, YLC
Inward No. 601
19/03/20

Annex-B 4

dar

InJointVenture

NES
PAK

Ref: P21161-0200S/JV/SMTA/P-4/2025/535

Date: 09/05/2025

The Project Director- Karachi Mobility Project,
Sindh Mass Transit Authority (SMTA), GoS, Karachi.

**PROJECT: PACKAGE-4: NEW JAM SADIQ BRIDGE (YELLOW LINE CORRIDOR) – KARACHI
MOBILITY PROJECT**

**SUBJECT: REQUEST FOR VALIDATION OF COMPENSATION CLAIM FOR EXCLUDED
NURSERY AT PACKAGE 4 : JAM SADIQ BRIDGE**

With reference to the Client's letter No. PD/KMP/JV-NESPAK/2025/1809 dated March 20, 2025, the Consultant submits this response concerning the compensation claim made by Mr. Muhammad Arshad regarding an excluded nursery under the Compensation and Livelihood Rehabilitation Plan (C&LRP) for Package 4: Jam Sadiq Bridge.

During the impact assessment survey, it was observed and recorded that only one nursery—identified as Nursery No. 154 was operational and located within the Right of Way (ROW). At that time, claimed Nursery No. 155 was found to be non-operational, with no evidence of active use or maintenance and no one made any claim during survey. Therefore, the nursery No. 155 is not eligible for compensation.

Furthermore, a site verification visit was conducted on February 7, 2025, as part of the formal process for verifying Project Affected Persons (PAPs). The inspection again confirmed that no additional nurseries were functional at the site. A subsequent visit was carried out on May 5, 2025, specifically in response to Mr. Arshad's claim. This visit also yielded no evidence of a functioning nursery or any related activity at the claimed location.

In light of the field assessments and consistent observations during both verification visits, Mr. Muhammad Arshad's claim regarding the excluded nursery lacks merit and is therefore considered invalid. The Consultant hope this clarifies the matter.

The Client continuous support will be highly appreciated.


Amr Mohamed Said ElSayed Tawfik
Chief Resident Engineer
Amr.Tawfik@dar.com

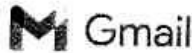
Encl. Photos attached as Annex-I

DarAl-Handasah Consultants
(ShairandPartners)
National Engineering Services
Pakistan (Pvt) Limited

A-30 Sukh Chayn Gardens, Multan Road, Lahore, Pakistan T+92 30 34440188 | Epakistan@dar.com
13th Floor, NICL Building, Abbasi Shaheed Road, Off Shahrah-e-Faisal, Karachi-74400, Pakistan
T+92 21 9909 0000 | +92 21 9922 5277 | F +92 21 35651994 | Ekarachi@nespak.com.pk

5/25/26, 11:11 AM

Gmail - Independent Investigation Report for Mr. Arshad (C&LRP Pkg IV)

Annex - C
asma butt <asmabutt1123@gmail.com>**Independent Investigation Report for Mr. Arshad (C&LRP Pkg IV)**

2 messages

Muhammad Omar Arif Syed <omar@emc.com.pk>
To: asma butt <asmabutt1123@gmail.com>, "gender.specialist@kmp.gos.pk" <gender.specialist@kmp.gos.pk>, Aqeel Ahmed <ehs.kmpylc@gmail.com>
Cc: Raj Nizakat <raja.nizakat@emc.com.pk>, "imaan.sheraz@emc.com.pk" <imaan.sheraz@emc.com.pk>, Sheharyar Naseer <Sheharyar.naseer@emc.com.pk>, Areebah Faisal <areebah.faisal@emc.com.pk>
Sun, Jun 1, 2025 at 4:38 PM

Dear KMP Team,

Regarding the complaint launched by Mr. Arshad regarding his nursery not being registered in the C&LRP, please find attached our investigation report.

We are available to provide any clarifications as required.

Best,

Omar Arif SyedDirector | Senior
Environmental Engineer**EMC Pakistan
Pvt. Limited****Tel:** +92-21-34311466, 34382860**Mob:** +92-3333314454**Fax:** +92-21-34311467**Email:** omar@emc.com.pk**Address:** 502-503, Anum Estate Main Shahra-e-Faisal,
Karachi**Website:** www.emc.com.pk*Please consider the environment and only print this email if you really need to. Thank You* **TPMA - M. Arshad Complaint Investigation Report.pdf**
9902K

asma butt <asmabutt1123@gmail.com>
To: Syed Ali Sher Shah <ali.sher.nespak@gmail.com>
Cc: PD Click - Imran Bhatti <pd.kmp.ylc@gmail.com>, Tauha Shah <ddtech2.kmpylc@gmail.com>, Rehan Zamin <rehanzamin@gmail.com>, Amr Tawfik <Amr.Tawfik@dar.com>, Aqeel Ahmed <ehs.kmpylc@gmail.com>, gender.specialist@kmp.gos.pk, Majid Hannan Memon <adr.kmpylc@gmail.com>, Ghufan <adgender.kmp@gmail.com>, mehboob.nespakohse@gmail.com, nwbtariq@gmail.com
Thu, Jun 5, 2025 at 5:37 PM

<https://mail.google.com/mail/u/0/?ik=6781634f1a&view=pt&search=all&permthid=thread-f:1833726976434183806&simpl=msg-f:1833726976434183806...> 1/2

5/25/20, 11:11 AM

Gmail - Independent Investigation Report for Mr. Arshad (C&LRP Pkg IV)

FYI

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 **TPMA - M. Arshad Complaint Investigation Report.pdf**
9902K

<https://mail.google.com/mail/u/0/?ik=6781634f1a&view=pt&search=all&permthid=thread-f:1833726976434183806&siml=msg-f:183372697643418380...> 2/2

Investigation Report

Complaint Lodged by Mr. Arshad on C&LRP (Package IV) Compensation

30th May 2025

Karachi Mobility Project Yellow Line Bus Rapid Transit System

**Prepared by
EMC Pakistan (Private) Limited
– Third Party Monitoring Agent
for Project**

Table of Contents

1. INTRODUCTION.....	1
1.1 BACKGROUND.....	1
1.2 DOCUMENTS PREPARED FOR PROJECT.....	5
1.3 COMPLAINT RECEIVED.....	5
2. METHODOLOGY.....	6
2.1 DOCUMENT REVIEW.....	6
2.2 SITE INVESTIGATION & MEETING WITH STAKEHOLDERS.....	6
3. FINDINGS.....	7
3.1 FROM DOCUMENT REVIEW.....	7
3.2 FROM SITE VISIT.....	11
3.3 CONCLUSION & RECOMMENDATIONS.....	12

Appendices

Appendix I – Complaint Lodged by Mr. Arshad and Associated Documents Submitted
Appendix II – List of verified PAPs shared by Supervision Consultant

List of Figures

Figure 1.1 – Planned Mass Transit Corridors.....	3
Figure 1.2 - Yellow Line BRT Corridor.....	4
Figure 3.1 - Location & Demarcation of Nurseries' Boundaries.....	11

List of Tables

Table 3.1 – Impacts PAPs & Assets as per C&LRP for Package IV.....	7
Table 3.2 – Details of Validated PAPs from Supervision Consultant.....	7
Table 3.3 - Discrepancies between Verified List of PAPs & C&LRP.....	8
Table 3.4 - Pictures from Survey & Consultation.....	12



2. Component II – Development and Operationalization of the BRT System (Yellow Corridor)

- Constructing and equipping bus rapid transit facilities (including segregated busways, interchange facilities, terminals and depots) along the Yellow Corridor
- Providing working capital subsidy for the concession of the BRT operation for the Yellow Corridor
- Implementing social management and impact mitigation measures, including the labor redeployment for the affected existing bus operators, such as drivers, conductors, and route managers
- Implementing and monitoring the Social Management Plan, including its actions to mitigate gender-based violence and actions to improve women's mobility and economic participation options
- Designing a transit-oriented development strategy for the Yellow Corridor
- Providing PPP Transaction advisory services for BRT operation concession
- Carrying out a program of regular engagement with key stakeholders and implementing a public relations and media strategy to generate support for and disseminate information on the bus rapid transit system.

3. Component III – Capacity Building & Technical Assistance

- Supporting project management and providing technical assistance for the implementation of social measures
- Provision of technical assistance in traffic management and road safety
- Supporting the regional transport authorities in automating the management and monitoring of bus route permits
- Carrying out capacity-building activities to strengthen the SMTA and support the consolidation and improvement of the management of the urban transport sector in Karachi.

Roles and Responsibilities under Project

The departments involved in this project, alongside their responsibilities, are delineated below:

	THE WORLD BANK	The World Bank	To fund the development of the project following approval of the environmental and social instruments prepared
		Transport and Mass Transit Department – Government of Sindh	The Main Department from the Government of Sindh side that has signed an agreement with the World Bank and will contribute financing towards the project
		Sindh Mass Transit Authority	Department in Sindh in charge of Public Transport in Karachi, will work with the provincial Transport Department to implement the project.
		Karachi Mobility Project (PMT)	Overseeing the day-to-day activities associated with the project and compliance with World Bank Standards and Guidelines

The layout of the project is provided below:



1. Introduction

EMC Pakistan (Private) Limited, as the Third Party Monitoring Agent for the Karachi Mobility Project (KMP) – Yellow Line BRTS, has prepared this report in line with a request received from the KMP Project Management Team (PMT) to conduct an investigation into a complaint received at the department from Mr. Arshad, who claimed he was not included in the resettlement and livelihood loss surveys carried out for the preparation and finalization of the Community & Livelihood Restoration Plan (C&LRP) for Package IV (New Jam Sadiq Bridge). This report presents the findings of the investigation carried out by the TPMA team, along with recommendations on the path to be adopted ahead.

1.1 Background

The Government of Sindh is receiving support from the World Bank towards improvements in the public transport sector for the city of Karachi, specifically in the form of the Karachi Mobility Project, which will focus on the development and operationalization of the Yellow Line BRT Bus Rapid Transit (BRT) corridor along with capacity building and technical assistance to the Government. The Sindh Mass Transit Authority is the implementing agency for KMP and has constituted a Project Management Team (PMT) to work specifically on the project.

The KMP Yellow Line BRT is Karachi's third pillar within the BRT system framework. The 21-kilometre-long Yellow Line BRT Corridor stretches from Dawood Chowrangi to Numaish and plays a pivotal role within the overarching blueprint of the Karachi Mass Transit System. Its overarching objective is to catalyze enhanced mobility, accessibility, and safety across selected corridors throughout the city. By doing so, the BRT system is poised to bridge critical infrastructural gaps and foster an organized mass mobilization mechanism, contributing to an elevated quality of life, enhanced competitiveness, and sustainable urban development for the city.

The envisaged mass transit system as per the Karachi Transportation Improvement Project 2012 and an outline of the yellow line route and the areas it passes through are given in Figure 1.1 and 1.2, respectively, where it can be seen that the corridor spans various segments, cumulating into a 21-kilometre corridor that encompasses both established road sections and smaller feeder roads. Beyond its physical layout, the Yellow Line BRT Corridor also incorporates two strategically positioned bus depots near Dawood Chowrangi and the vicinity of the Indus Hospital. Moreover, approximately 71 kilometers of secondary feeder roads, referred to as "off-corridors", are slated for improvement as part of the Yellow Corridor development initiative. This holistic approach ensures that the Yellow Line BRT corridor is a comprehensive solution that fosters efficient transit and connectivity and contributes to Karachi's future urban mobility landscape.

The Project will be implemented per the World Bank's Environmental and Social Safeguards Policies (known as the Environmental and Social Framework for new projects) by implementing the Safeguard Operational Policies set forth there. The different components of the Project, in its entirety, include¹:

1. Component I – Urban Road Infrastructure (Yellow Corridor)

- a. Rehabilitating or reconstructing road infrastructure (including improving and shifting related utilities such as street lighting, sewer/ water supply, drainage, etc.), bridges and non-motorized transport facilities along the Yellow Line BRT Corridor and its direct and feeder service routes
- b. Implementing environmental and social recommendations and mitigation measures before and during construction and
- c. Carrying out detailed designs, construction supervision activities and third-party monitoring

¹ Karachi Mobility Project – Project Appraisal Document – World Bank



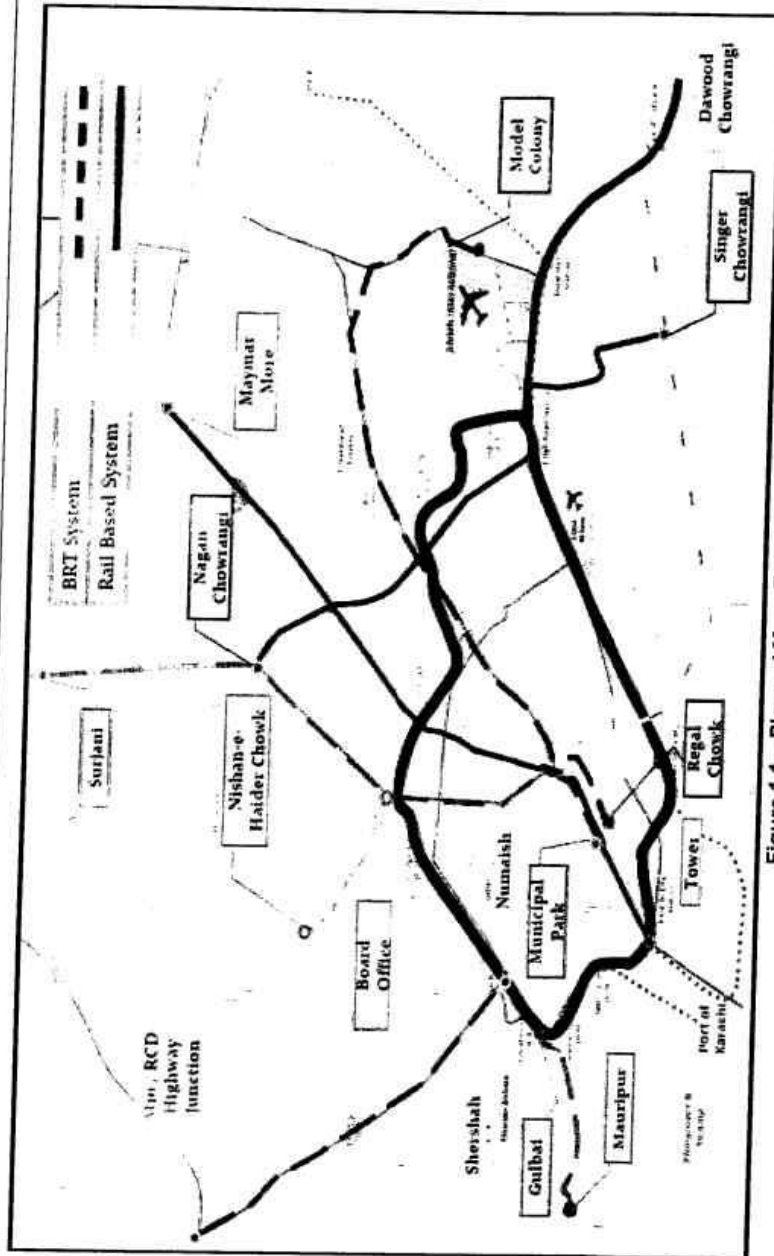


Figure 1.1 – Planned Mass Transit Corridors²





Figure 1.2 - Yellow Line BRT Corridor³

³ Karachi Mobility Project, Yellow Line BRT, Environmental Impact Assessment



Table 3.3 - Discrepancies between Verified List of PAPs & C&LRP

S. No	Name of Respondent (Verified List)	CNIC (Verified List)	Contact Number (Verified List)	Presence in CLRP Document	Presence in Verified List	Remarks
Nurseries						
1.	Saleem Babu	42201-5384575-5	0304-2139826	Yes	Yes	Spelling discrepancy. Name is "Babu" in verified list while name is "Babo" in CLRP Document. Ensure name is as per CNIC for compensation
2.	Mohammad Arshad	32304-6348833-7	0306-2103522	Yes	Yes	Spelling discrepancy. Name is "Muhammad Arshad" in CLRP Document. Also separate from the Muhammad Arshad who lodged the complaint
3.	Ghulam Hussain	42201-5240559-5	0306-2463384	Yes	Yes	CNIC discrepancy. Number is 42201-5240559-1 in CLRP Document.
4.	Khalil Ahmed (Reshma Hussain / Ghulam Hussain)	42301-7195579-5	0300-2660365	Yes	Yes	- Khalil Ahmed name not mentioned in CLRP document. Only Reshma and Ghulam mentioned. - CNIC missing in CLRP document. - Contact number discrepancy. Number is 0306-2463384 in CLRP document.
5.	Mukhtiar Hussain	32304-2497803-3	0300-2159510	Yes	Yes	- Spelling discrepancy. Name is "Mukhtiar Husain" in CLRP Document. - Contact number discrepancy. Number is 0333-3004617 in CLRP document.
6.	Khalil Ahmed	42301-7195579-5	0300-2660365	Yes	Yes	- Name discrepancy. Name is "Rao Khalil" in CLRP document. - CNIC missing in CLRP Document - Although, contact numbers are matched
7.	Muhammad Asif	42301-7000467-7	0300-2398372	Yes	Yes	CNIC missing in CLRP Document
8.	Shahnaz Akhtar	42101-1771638-6	0308-2670231	Yes	Yes	- Name discrepancy. "Shahnaz Bagum" in CLRP Document - CNIC missing in CLRP Document - Contact number matched
9.	Muhammad Sarfaraz Khan	42301-3299171-7	0300-2579684	Yes	Yes	CNIC discrepancy. 04301-1299171-7 in CLRP document.
10.	Allah Dita	42203-7028489-5	0308-2849801	Yes	Yes	- Name discrepancy. "Dita" written in CLRP document - CNIC discrepancy. 42201-7028489-5 in CLRP Document



3. Findings

3.1 From Document Review

In the document review, carried out, numerous discrepancies/ inconsistencies were highlighted in the two major documents; the C&LRP and the list of validated PAPs shared by the supervision consultant. These discrepancies are highlighted below:

Table 3.1 – Impacts PAPs & Assets as per C&LRP for Package IV

S. No	Confirmed PAP's	Total Number
1	Plant Nurseries	11
2	Small Restaurants	2
3	Moveable (Kiosk – Phatta – Stalls) ROW	8
4	Stores under the Jam Sadiq Bridge	5
5	Loss of Employment	10
6	Mosques (Community)	2
7	Public Structure (Sul – Gas)	1
	Vulnerable PAP's	Total House Hold
8	Living Below the Poverty Line	10
9	House Headed by Woman	1

Table 3.2 – Details of Validated PAPs from Supervision Consultant

Nurseries				
S. No	Name	CNIC	Contact Number	Status
1.	Saleem Babu	42201-5384575-5	0304-2139826	Verified
2.	Mohammad Arshad	32304-6348833-7	0306-2103522	Verified
3.	Ghulam Hussain	42201-5240559-5	0306-2463384	Verified
4.	Khalil Ahmed (Reshma Hussain / Ghulam Hussain)	42301-7195579-5	0300-2660365	Verified
5.	Mukhtiar Hussain	32304-2497803-3	0300-2159510	Verified
6.	Khalil Ahmed	42301-7195579-5	0300-2660365	Verified
7.	Muhammad Asif	42301-7000467-7	0300-2398372	Verified
8.	Shahnaz Akhtar	42101-1771638-6	0308-2670231	Verified
9.	Muhammad Sarfaraz Khan	42301-3299171-7	0300-2579684	Verified
10.	Allah Dita	42203-7028489-5	0308-2849801	Verified
Moveable				
11.	Shahid Khan	12105-0373396-9	0335-9560220	Verified
12.	Imran Khan	21103-80880145	0302-2122803	Verified
13.	Rehmat Ullah	21103-5757610-5	0304-1093835	Verified
Hotel				
14.	Muhammad Nawab	42101-5594697-5	0342-2510837	Verified
15.	Sher Aslam	14301-5980656-9	0346-2524805	Verified
Mosque				
16.	Sabir Ameer	42401-5693112-9	0327-2372925	Verified
Employees				
17.	Abdul Ghafoor	12105-0346454-5	0335-1313299	Verified
18.	Khalil Khan/ Khalil Jaan	54203-3398533-5	0308-8931164	Verified



1.2 Documents Prepared for Project

In line with the requirements of the World Bank, the following documents have been prepared to safeguard the project's environmental and social safeguards:

1. Environmental & Social Impact Assessment
2. Community & Livelihood Restoration Plan
3. Environmental & Social Management Plan
4. Gender Action Plan

1.3 Complaint Received

The C&LRP prepared for Package IV (New Jam Sadiq) identifies the affectees and Project Affected Persons (PAPs) that may be affected during the development and implementation of the project. These persons, and their assets are identified and compensation calculated against any potential losses that may be incurred under the project.

In this regard, there were 11 nurseries identified along Jam Sadiq, near the Brooks Chowrangi area that would be potentially impacted from project activities. The persons here, along with people working there, were identified and the losses that would be incurred to them quantified, and compensations against which compensated against.

Following the preparation and approval of this report, it was subsequently disclosed, after which prior to implementation, validation surveys were carried out by the supervision consultant to ensure the PAPs' presence and their validity. During this process, Mr. Arshad (the complainant) lodged a formal complaint with the KMP regarding not being accounted for in the resettlement surveys and the subsequent compensations calculated. In line with this, the official complaint lodged, and the documents shared by Mr. Arshad are attached as **Appendix I** to this report.

To carry out an investigation into this claim by Mr. Arshad, the KMP PMT reached out to the TPMA team.



2. Methodology

The methodology for the investigation comprised of 2 main components:

1. A document review, &
2. A visit to the site for investigation and meeting with relevant stakeholders

2.1 Document Review

The document review carried out comprised of the following documents:

1. The C&LRP report of package IV
2. A list and details of PAPs validated by the supervision consultant (Attached as **Appendix-II** to this report)
3. The complaint and documents shared by Mr. Arshad

All of these documents were reviewed, to understand the nature of the complaint, the surveys carried out initially along with their findings and entitlements calculated, and the latest details available following the validation surveys. Findings from this

2.2 Site Investigation & Meeting with Stakeholders

Following the document review, a visit was carried out to the site and particularly the area of the complainant to understand the findings of the validation survey and to understand the complaint. In this process, the TPMA team also had a meeting with Mr. Arshad to understand his concerns further.

Lastly, findings from all fronts were compiled and recommendations provided on how to effectively close out the complaint.



11.	Junaid Rao	-	0346-0090066	Yes	No	Junaid Rao is only present in the CLRP document and missing in the verified list.
12.	Muhamamd Arshad	42301-39741421	0308-2854372	No	No	- In line with the complaint received, Muhamamd Arshad does not match with anyone from the verified list, nor the CLRP document. - CNIC and contact numbers do not match either.
Moveable						
13.	Shahid Khan	12105-0373396-9	0335-9560220	Yes	Yes	- Name discrepancy. Last name "Khan" missing in CLRP document. - Contact number discrepancy. 0306-2554354 is the number written in CLRP document.
14.	Imran Khan	21103-80880145	0302-2122803	Yes	Yes	Contact number and CNIC both same but written in incorrect columns in CLRP document.
15.	Rehmat Ullah	21103-5757610-5	0304-1093835	Yes	Yes	CNIC missing in CLRP document.
16.	Kaleem Ullah	-	0347-7761711	Yes	No	- Contact number same but written in incorrect column. - Only present in the CLRP document and missing in the verified list.
17.	Muhammad Ali	-	0334-1935533	Yes	No	Only present in the CLRP document and missing in the verified list.
18.	Muhammad Inam	12102-2985361-9	0345-8003764	Yes	No	Only present in the CLRP document and missing in the verified list.
19.	Asif Massih	31301-1919901-9	03458004335	Yes	No	Only present in the CLRP document and missing in the verified list.
20.	M. Rashid	-	0333-6433790	Yes	No	Only present in the CLRP document and missing in the verified list.
Hotels						
21.	Muhammad Nawab	42101-5594697-5	0342-2510837	Yes	Yes	CNIC discrepancy. 42401-5594697-5 written in CLRP document.
22.	Sher Aslam	14301-5980656-9	0346-2524805	Yes	Yes	- Name discrepancy. "Sher Aslam Kohat" in CLRP Document - CNIC missing in CLRP document - Contact number discrepancy. 0342-2510837
Mosques						
23.	Sabir Ameer	42401-5693112-9	0327-2372925	No	Yes	CLRP document does not have any identifiable details for mosques. No name, CNIC or contact details mentioned.



Employees						
24.	Abdul Ghafoor	12105-0346454-5	0335-1313299	Yes	Yes	• CNIC missing in CLRP Document • Name discrepancy, "Khalil Khan" missing in CLRP document. • Contact number missing in CLRP document.
25.	Khalil Khan/ Khalil Jaan	54203-3398533-5	0308-8931164	Yes	Yes	• Only present in the CLRP document and missing in the verified list.
26.	Liaqat Ali	-	0303-3458610	Yes	No	• Only present in the CLRP document and missing in the verified list.
27.	Waleed	s-	0307-6239780	Yes	No	• Only present in the CLRP document and missing in the verified list.
28.	Samar	-	0348-6474810	Yes	No	• Only present in the CLRP document and missing in the verified list.
29.	M. Asif	-	-	Yes	No	• Only present in the CLRP document and missing in the verified list.
30.	M. Akbar	-	0300-6789421	Yes	No	• Only present in the CLRP document and missing in the verified list.
31.	Adnan	-	-	Yes	No	• Only present in the CLRP document and missing in the verified list.
32.	Javed Iqbal	36304-1365264-7	0303-6752475	Yes	No	• Only present in the CLRP document and missing in the verified list.
33.	Seijan	43105-5223918-7	-	Yes	No	• Only present in the CLRP document and missing in the verified list.



3.2 From Site Visit

Following the document review, a site visit was carried out and Mr. Arshad (the complainant) met in person along with adjoining nursery owners to understand the complaint along with the dynamics of the area, and how the surveys have been carried out. The findings from this are provided below:

1. Muhammad Arshad (complainant) and Muhammad Asif (S. No. 7 in table 3.3) are brothers, where their nurseries are adjacent to each other. Initially, both these nurseries were owned jointly by their father, where following his demise, the nursery was split into two separate nurseries and given to the son.
2. At the time of the survey, Mr. Asif was there, however, Mr. Arshad was not there, hence, the survey team missed out on documenting his details.
3. The structures at the two sites include a shared shed (which is on the side of Muhammad Asif) and a water tank, which is jointly used and paid for by both, and is located strategically in the center of both nurseries.
4. The measurements of the tank in the C&LRP report however do not match with the on-site measurements, where the measurement of the tank in the report is 20x20 feet, however, at the site is 12x12 feet.
5. Overall, Mr. Arshad and Mr. Asif both highlighted that either of them getting compensated for the assets is fine, however, Mr. Arshad just wanted to ensure that he is also made part of the survey.

The areas owned by Muhammad Arshad and Muhammad Asif are shown in the figure below

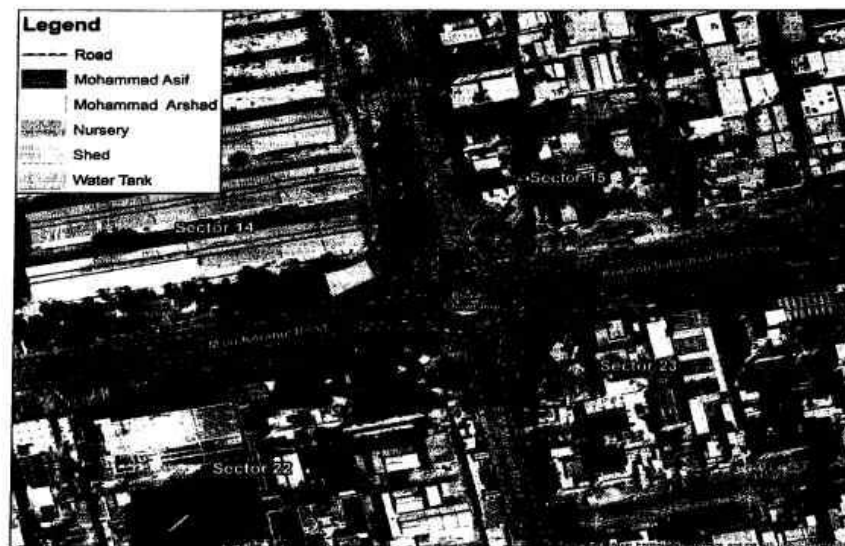


Figure 3.1 - Location & Demarcation of Nurseries' Boundaries

The satellite image below shows the demarcated areas of the two nurseries:

- **Green-Shaded Area:** Represents the nursery operated by Mr. Muhammad Arshad. This nursery is not included in the Compensation and Livelihood Restoration Plan (CLRP), and therefore, no compensation has been allocated under the current framework.
- **Purple-Shaded Area:** Indicates the nursery operated by Mr. Muhammad Asif, who is the brother of Mr. Muhammad Arshad. This nursery is included in the CLRP and is scheduled to receive compensation as part of the plan.

The image also features a pink-shaded area, which denotes the location of a shared shed used by both nurseries.

- **Shed Status:** During the site visit, no physical shed structure was present. According to the nursery operator, a shed had previously existed in this location but has since been removed. The shed was jointly used for storage and operational purposes.



Additional information provided by Mr. Arshad is also given below:

- Sitting Area Shade (now removed): Measures 30 x 25 feet. (can be seen in C&LRP document pictures)
- Nursery Shed (now removed): Measures 150 x 50 feet.
- Mr. Arshad stated that he has no objection to placing the shared water tank in either of the two nurseries.

Pictures from the site visits & surveys are provided below:

Table 3.4 - Pictures from Survey & Consultation



3.3 Conclusion & Recommendations

Following the survey conducted, the following recommendations are proposed:

1. Firstly, despite the lack of objection from either Mr. Arshad or Mr. Asif for the receipt of the entirety of the compensation of both nurseries to one party, Mr. Arshad should be made part of the affected PAPs and compensation to be paid to him and dealt with separately as an affected person under the project.
2. The same compensation amount to be paid to Mr. Asif (PKR 665,500 as per C&LRP report) to also be paid to Mr. Arshad as affected assets are similar. Normally, given that these assets are shared, the compensation should be split, however, given that a higher compensation amount has already been disclosed by the KMP and the World Bank, a lower compensation amount to any individual may be a source of grievance.



Appendix I - Complaint Lodged by Mr. Arshad & Associated Documents Submitted



Appendices

نمبر حق صاف ڈائیکٹو Kmp صاف
اسلام علیکم ورحمہ اللہ

صوبہ سندھ میں محمد ارشد ولد امام دین صین نے نرسری فریدی کے محکمہ اسٹاف وکریٹ میں
میریہ پاس ایگریمنٹ میں ہے جب سرورے کرنا والا ہوا تو میری یہ نرسری لیسٹ میں
نہیں ڈالی میری باقی کر کے میری یہ نرسری لیسٹ میں ڈالی جائے۔ اور جو معاوضہ سب کو
صل رہا ہے وہ بھی دیا جائے

نرسری نمبر 154
انٹرنیٹ میں ہے
نرسری نمبر 55
انٹرنیٹ میں ہے

شکریہ

محمد ارشد ولد امام دین

[Redacted Signature]

03082854372

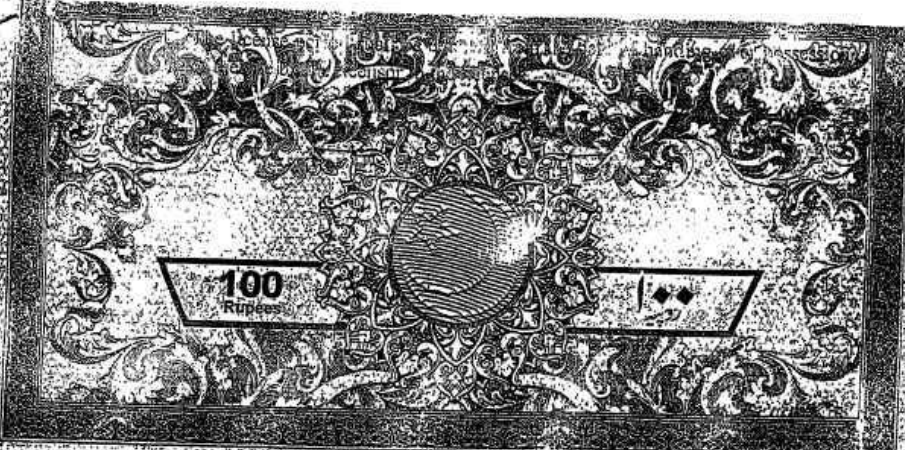
درخواست گزار محمد ارشد

Check & paid -

19/3/25

SDS

KMP, YLC
Inward No. 601
19/03/25



MUHAMMAD ASHRAF GULJARI STAMP VENDOR
Licence No. 48, House No. 1085, Street No. 1,
Liaquat Ashraf Colony, J. 2, Mehmoodabad No. 6, Karachi
S. NO. DATE 1.9 SEP 2019
ISSUED TO WITH ADDRESS Mr. Muhammad
THROUGH WITH ADDRESS
PURPOSE
VALUE Rs. 100
STAMP VENDOR'S SIGNATURE [Signature]

(RUPEES ONE HUNDRED ONLY)

Renewed Agreement

SUBJECT: LICENCE FOR PURELY TEMPORARY USE OF GREEN BELT AS PLANT NURSERY AT KORANGI 8000-ROAD ADJACENT B/WALL COTTON GOWDAN NEAR D JAM SADIQ ALI BRIDGE KORANGI INDUSTRIAL AREA ROAD KMC KARACHI (PLANT NURSERY NO.155)

An Renewed /extension agreement made this 1st day of October 2019 between the Director General, Directorate of Parks & Horticulture Karachi Metropolitan Corporation, Karachi hereinafter called the LICENSOR (which expression shall include their successor/s of the First Part and Mr. MUHAMMAD 'SHAQ S/o Barkat Ali, Adult, resident of HNo.19, Gali No.6 Sector-F Allama Iqbal Road Manzoor Colony, Karachi (which shall include his/their executors administrators and assignees of the said firm/person) of the Second Part and who shall hereinafter may be called as LICENSEE.

WHEREAS the licensee has deposited a sum of Rs.20000/- as security deposit with the licensor vide deposited vide challan # 902 Dated 08-06-2000 drawn on M/s Habib Bank Limited, KMC Head office branch and agreed to pay Rs.3000/- (Rupees Three Thousand only) per 1000 SQ. YDS per month as for land rent charges for using nursery purpose license fee payable by 5th of every month in advance.

NOW THEREFORE, it has been decided to allow the renewed/extension agreement (started from previous agreement dated) for use the green belt for the above mentioned subject nursery at Korangi 8000-Road near Gowdam chworangi and Jam Sadiq Ali Bridge Korangi Industrial Area Road, KMC Karachi Plant Nursery No.155 (as per plan annexed) for plant nursery purely on temporary basis for an initial period of three (3) years extendable for a subsequent term of three (3) years to be issued on upto a total period of six (6) years subject to formal application for renewal from licensee and

Renewed Agreement

**SUBJECT: LICENCE FOR PURELY TEMPORARY USE OF GREEN BELT AS
PLANT NURSERY AT KORANGI 8000-ROAD ADJACENT B/WALL
COTTON GOWDAN NEAR D JAM SADIQ ALI BRIDGE KORANGI
INDUSTRIAL AREA ROAD KMC KARACHI (PLANT NURSERY NO.155)**

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WHEREAS the licensee has deposited a sum of Rs.20000/- as security deposit with the licensor vide deposited vide challan # 902 Dated 08-06-2000 drawn on M/s Habib Bank Limited, KMC Head office branch and agreed to pay Rs.3000/- (Rupees Three Thousand only) per 1000 SQ. YDS per month as for land rent charges for using nursery purpose license fee payable by 5th of every month in advance.

NOW THEREFORE, it has been decided to allow the renewed/extension agreement (started from previous agreement dated) for use the green belt for the above mentioned subject nursery at Korangi 8000-Road near Gowdarn chwerangi and Jam Sadiq Ali Bridge Korangi Industrial Area Road, KMC Karachi Plant Nursery No.155 (as per plan annexed) for plant nursery purely on temporary basis for an initial period of three (3) years extendable for a subsequent term of three (3) years to be issued on upto a total period of six (6) years subject to formal application for renewal from licensee and

(Page-2)

2. The licensee shall establish plant nursery within one (1) month from the date of handing the site to him. In case the licensee fails to establish nursery and to cover whole of the licensed area the license shall stand revoked automatically and site shall stand resumed to the Karachi Metropolitan Corporation.
3. The license create no right or title in the land or interested thereto to the licensee except those accorded through this license and the land shall continue to remain a public/ Karachi Metropolitan Corporation. Karachi's property.
4. The licensee shall plant trees at every 20' feet and maintain the central island in front of his nursery as well as opposite road-side of green belt lying vacant which the license shall be cancelled.
5. The licensee shall display a board of 2' ft x 2' ft size of blue surface and the following written thereon in yellow colour :-
 1. Nursery No155.....
 2. License No.DC/ L&H/KMC/ 636 /2019 Dated 8/ 11/02/19
 3. Authorized Area 1000 Sq. Yds.
 4. Name of allotted Mr. Muhammad Ishaq
6. The licensee shall make his own arrangement for water, electricity etc
7. The licensee shall pay electric, water supply charges and various taxes levied by the Government/licensor from his own resources apart from the license fee and produce paid vouchers to licensor on demand showing regular payment.
8. Trees / plant at every 10' feet as per plan approved by the licensor shall be grown and rear-up by the licensee in nursery area, which shall be the licensor's property. In case the trees are not grown and reared up during the license period, the licensor shall forfeited the security deposited and may cancel the license.
9. The licensee shall not excavate or remove any earth, stone etc from the land temporarily given to him for nursery purpose without written permission of the licensor.
10. Fence/grills shall be raised by the licensee as per approved design within first six months towards main carriage-way. The services shall be given from road sides only to prevent accidents and traffic hazards/obstruction.

(page-3)

11. No structure shall be raised by the licensee except temporary / shift able and of low height shade as a Green House with prior written approval of design and structure from the licensor.
12. The licensee shall ensure that no tea stall/snack bar of any other shop of commercial nature is established / operated within the premises.
13. The licensee shall not be entitled to sublet or assign his rights to any other person/firms.
14. The licensee shall not cultivate plants like tobacco, opium , bhang or any other objectionable plant not permissible under the law.
15. The licensee shall always keep the area and permission in neat permission in neat aesthetically arranged and clean conditions to the entire satisfaction of the licensor.
16. The licensee shall have to apply of renewal of the license at least one month prior to the expiry of the initial period license. If he does not do so, it may be deemed that he is no more interested in continuation of license and therefore, the license shall stand terminated.
17. After the expiry of license period or in case of refusal by the licensor to renew the license, the licensee shall vacate the land immediately and hand over vacant physical possession thereof to licensor, failing which the license shall be considered to be an un-authorizedly occupant and shall pay a penalty of not less than four times of the license fee i.e. Rs.4000/- per month apart from right of forcible eviction from the land without any formal notice.
18. The licensee on expiry or in case of termination of license shall remove all his moveable articles from the premises within 30 days or as directed except that the trees shrubs, grown on land, not in pots shall not be removed.
19. In case it is decided to terminate the license by the licensee, a three months prior notice shall be given, which the licensor may decide on merit, failing which an amount equivalent to three months license fee shall paid by the licensee.
20. The licensee shall not keep more than two chowkidar at site during off hours. etc.
21. The licensor has a lien over and right to retain all the money whatsoever which may at any time be due to the licensee under the present license or otherwise towards any payment or any claim of the licensor against the licensee
22. In case, it is decided to use the land for some public utility like widening of road etc the licensor shall order for shifting of the affected nursery to another site. In case alternate site is not available , the license shall be terminated and the licensee shall remove all his belongings on one month's notice.
23. The licensee shall fulfill the license agreement obligation for the entire license period failing which he shall be liable to pay to the licensor for all the damages that may accrue to it owing to it owing to the default of the licensee.

(Page-4)

24. The licensee shall use only sewerage water (treated) or sub-soil for plant nursery. Drinking water shall not be used, to be saved for citizens.

25. In case of any breach of terms and condition by the licensee, the licensor reserves the right to cancel the license of the remaining period and forfeit security deposit.

DIRECTOR GENERAL
Parks and Horticulture
K.M.C.

Inside Bldg-e-Jinnah (Frere Hall)
Ph.99204300 FAX-99204327

/We Mr. Muhammad Ishaq S/o Barkat Ali have
fully understood the above terms and conditions and
under-take to abide by the same.

Signature of
Licensee

Name and address

C.N.C. No.

Ph./Mob. No.

WITNESSES

1. (Signature)

Name and address

CNIC No.

2. (Signature)

Name and address

CNIC No.

KARACHI METROPOLITAN CORPORATION
5616

Book # _____

DEPARTMENT _____

BANK CODE _____

BRANCH CODE _____

The Manager,
Karachi Bank Ltd.
National Bank of Pakistan

Serial # _____

SECTION _____

DATE _____

17/10/2023

Bank Deposit Challan

DIVISION _____

BANK ACCOUNT NO. _____

BANK ACCOUNT CODE _____

13-11-507-515-00003

Serial # _____

SECTION _____

DATE _____

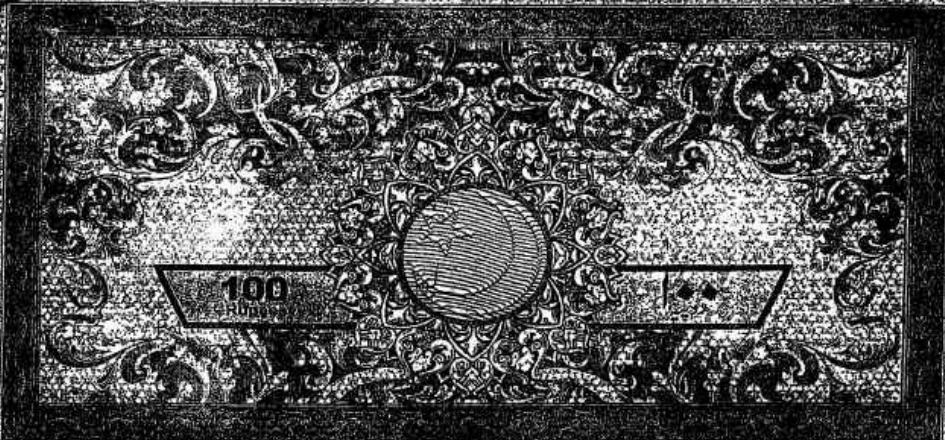
17/10/2023

13-11-507-515-00003

BRANCH KARACHI: Please receive the amount as noted below for credit to the account of KMC mentioned above and as specified below:-

Depositor's Name & Address		Particulars		Cheques/Pay Order/Demand Draft		Amount	
No.	Particulars	No.	Amount	No.	Amount	No.	Amount
1	M. MUHAMMAD Ishaq, Repatriation of Landover of Licence for temporary use of green belt as plant Nursery at Korangi-8000-Road Adjacent B/Wall of MCP Garden Near Jam Sadiq Ali Bridge Korangi.	1	15000/-				
2	13-11-507-515-00003	2	15000/-				
3	13-11-507-515-00003	3	15000/-				
4	13-11-507-515-00003	4	15000/-				
5	13-11-507-515-00003	5	15000/-				
6	13-11-507-515-00003	6	15000/-				
7	13-11-507-515-00003	7	15000/-				
8	13-11-507-515-00003	8	15000/-				
9	13-11-507-515-00003	9	15000/-				
10	13-11-507-515-00003	10	15000/-				
11	13-11-507-515-00003	11	15000/-				
12	13-11-507-515-00003	12	15000/-				
13	13-11-507-515-00003	13	15000/-				
14	13-11-507-515-00003	14	15000/-				
15	13-11-507-515-00003	15	15000/-				
16	13-11-507-515-00003	16	15000/-				
17	13-11-507-515-00003	17	15000/-				
18	13-11-507-515-00003	18	15000/-				
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39	13-11-507-515-00003	39	15000/-				
40	13-11-507-515-00003	40	15000/-				
41	13-11-507-515-00003	41	15000/-				
42	13-11-507-515-00003	42	15000/-				
43	13-11-507-515-00003	43	15000/-				
44	13-11-507-515-00003	44					

P238079



MUHAMMAD ASHRAF GUJAR STAMP VENDOR
Licence No. 46, House No. 1088, Street No. 1,
Liaquat Khatral Colony No. 2, Mehmoodabad No. 6, Karachi
S. NO. DATE: 26/01/2019
ISSUED TO WITH ADDRESS: *Mr. M. S. S.*
THROUGH WITH ADDRESS: *Mr. M. S. S.*
PURPOSE: *Plant Nursery*
VALUE RS. *10*
STAMP VENDOR'S SIGNATURE: *[Signature]*

9 SEP 2019

Renewed Agreement

SUBJECT: LICENCE FOR PURELY TEMPORARY USE OF GREEN BELT AS PLANT NURSERY AT KORANGI 8000-ROAD ADJACENT B/WALL COTTON GOWDAN NEAR D JAM SADIQ ALI BRIDGE KORANGI INDUSTRIAL AREA ROAD KMC KARACHI (PLANT NURSERY NO.154)

An Renewed /extension agreement made this 26th day of September 2019 between the Director General, Directorate of Parks & Horticulture Karachi Metropolitan Corporation, Karachi hereinafter called the LICENSOR (which expression shall include their successor/s of the First Part and Mr. IMAMUDDIN S/o Humal, Adult, resident of H.No.15, Gali No.6 Sector-F Allama Iqbal Road Manzoor Colony, Karachi (which shall include his/their executors, administrators and assignees of the said firm/person) of the Second Part and who shall hereinafter may be called as LICENSEE.

WHEREAS the licensee has deposited a sum of Rs.20000/- as security deposit with the licensor vide deposited vide challan # 901 Dated: 07-06-2000 drawn on M/s Habib Bank Limited, KMC Head office branch and agreed to pay Rs.3000/- (Rupees Three Thousand only) per 1000 SQ. YDS per month as for land rent charges for using nursery purpose license fee payable by 5th of every month in advance.

NOW THEREFORE, it has been decided to allow the renewed/extension agreement (started from previous agreement dated) for use the green belt for the above mentioned subject nursery at Korangi 8000-Road near Gowdam chworangi and Jam Sadiq Ali Bridge Korangi Industrial Area Road, KMC Karachi Plant Nursery No.154 (as per plan annexed) for plant nursery purely on temporary basis for an initial period of three (3) years extendable for a subsequent term of three (3) years to be issued on upto a total period of six (6) years subject to formal application for renewal from licensee and approval of the licensor on the following terms and conditions :-

- Amended*
1. The license period shall be counted from the date of handing over possession of the site by the licensor to the licensee.

Renewed Agreement

**SUBJECT: LICENCE FOR PURELY TEMPORARY USE OF GREEN BELT AS
PLANT NURSERY AT KORANGI 8000-ROAD ADJACENT B/WALL
COTTON GOWDAN NEAR D JAM SADIQ ALI BRIDGE KORANGI
INDUSTRIAL AREA ROAD KMC KARACHI (PLANT NURSERY NO.154)**

An Renewed /extension agreement made this 26th day of Sep. 2019 between the Director General, Directorate of Parks & Horticulture Karachi Metropolitan Corporation, Karachi hereinafter called the LICENSOR (which expression shall include their successor/s of the First Part and Mr. IMAMUDDIN S/o Hurmal, Adult, resident of HNo.15, Gali No.6 Sector-F Allama Iqbal Road Manzoor Colony, Karachi (which shall include his/their executors administrators and assignees of the said firm/person) of the Second Part and who shall hereinafter may be called as LICENSEE.

WHEREAS the licensee has deposited a sum of Rs.20000/- as security deposit with the licensor vide deposited vide challan # 901 Dated 07-06-2000 drawn on M/s Habib Bank Limited, KMC Head office branch and agreed to pay Rs.3000/- (Rupees Three Thousand only) per 1000 SQ. YDS per month as for land rent charges for using nursery purpose license fee payable by 5th of every month in advance.

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1. The license period shall be counted from the date of handing over possession of the site by the licensor to the licensee.

Contd. P/2

(Page-2)

2. The licensee shall establish plant nursery within one (1) month from the date of handing the site to him. In case the licensee fails to establish nursery and cover whole of the licensed area the license shall stand revoked automatically and site shall stand resumed to the Karachi Metropolitan Corporation.
3. The license create no right or title in the land or interested thereto to the licensee except those accorded through this license and the land shall continue to remain a public/ Karachi Metropolitan Corporation, Karachi's property.
4. The licensee shall plant trees at every 20' feet and maintain the central island in front of his nursery as well as opposite road side of approved site. The licensee shall be responsible for the same.
5. The licensee shall display a board of 2' ft x 2' A size of blue surface and the following written thereon in yellow colour:-
 1. Nursery No154.....
 2. License No.DG/P&H/KMC/ 318 /2019 Dated 26/9/2019
 3. Authorized Area 1000 Sq. Yds.
 4. Name of allotted Mr. Imamuddin
6. The licensee shall make his own arrangement for water, electricity etc
7. The licensee shall pay electric, water supply charges and various taxes levied by the Government/licensor from his own resources apart from the license fee and produce paid vouchers to licensor on demand showing regular payment.
8. Trees / plant at every 10' feet as per plan approved by the licensor shall be grown and rear-up by the licensee in nursery area, which shall be the licensor's property. In case the trees are not grown and reared up during the license period, the licensor shall forfeited the security deposited and may cancel the license.
9. The licensee shall not excavate or remove any earth, stone etc from the land temporarily given to him for nursery purpose without written permission of the licensor.
10. Fence/grills shall be raised by the licensee as per approved design within first six months towards main carriage-way. The services shall be given from road sides only to prevent accidents and traffic hazards/obstruction.

Contd.....P/3



(page-3)

11. No structure shall be raised by the licensee except temporary / shift able and of low height shade as a Green House with prior written approval of design and structure from the licensor.
12. The licensee shall ensure that no tea stall/ snack bar or any other shop of commercial nature is established / operated within the premises.
13. The licensee shall not be entitled to sublet or assign the rights to any other person/firms.
14. The licensee shall not cultivate plants like tobacco, opium, or any other objectionable plant not permissible under the law.
15. The licensee shall always keep the area and permission in neat permission in neat aesthetically arranged and clean conditions to the entire satisfaction of the licensor.
16. The licensee shall have to apply of renewal of the license at least one month prior to the expiry of the initial period license. If he does not do so, it may be deemed that he is no more interested in continuation of license and therefore, the license shall stand terminated.
17. After the expiry of license period or in case of refusal by the licensee to renew the license, the licensee shall vacate the land immediately and hand over the same to the licensor. The licensee shall be liable to pay a penalty of Rs. 4000/- per month apart from the license fee i.e. Rs. 4000/- per month apart from right of forcible eviction from the land without any formal notice.
18. The licensee on expiry or in case of termination of license shall remove all his moveable articles from the premises within 30 days or as directed except that the trees shrubs, grown on land, not in pots shall not be removed.
19. In case it is decided to terminate the license by the licensee, a three months prior notice shall be given, which the licensor may decide on merit, failing which an amount equivalent to three months license fee shall be paid by the licensee.
20. The licensee shall not keep more than two chowkidar at site during off hours, etc.
21. The licensor has a lien over and right to retain all the money whatsoever which may at any time be due to the licensee under the present license or otherwise towards any payment or any claim of the licensor against the licensee.
22. In case, it is decided to use the land for some public utility like widening of road etc the licensor shall order for shifting of the affected nursery to another site. In case alternate site is not available, the license shall be terminated and the licensee shall remove all his belongings on one month's notice.
23. The licensee shall fulfill the license agreement obligation for the entire license period failing which he shall be liable to pay to the licensor for all the damages that may accrue to it owing to it owing to the default of the licensee.

Conda.....2/4

S. M. M. M.

(Page-4)

24. The Licensee shall use only sewerage water (treated) or sub-soil for plant nursery. Drinking water shall not be used, to be saved for citizens.

25. In case of any breach of terms and condition by the Licensee, the Licensor shall be entitled to cancel the license of the Licensee and shall not be liable for any compensation.

W.S.A.
Office of the Licensor
K.M.C.
Inside B.R.P. Hall/Erre Hall
Ph.99204300 FAX-99204327

I/We Mr. Imamuddin S/o Yousaf have fully understood the above terms and conditions and undertake to abide by the same.

Signature of Licensee Imamuddin
Name and address _____

CNIC No. _____
Ph./Mob. No. 03002398372

WITNESSES

1. (Signature) Yousaf

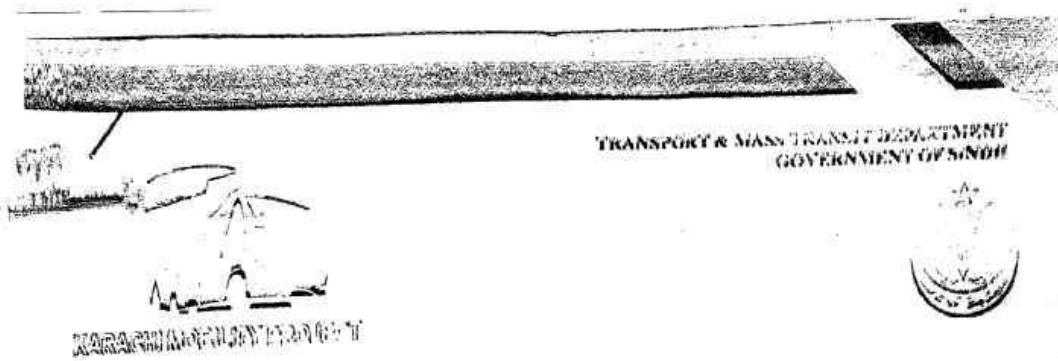
Name and address Yousaf

CNIC No. 36-46-61444415

2. (Signature) Yousaf

Name and address _____

CNIC No. 36-46-61444415

TRANSPORT & MASS TRANSIT DEPARTMENT
GOVERNMENT OF SINDH

No. PD/KMP/JV-NESPAK/2025/ 1809

Date: March 20, 2025

To,

Project Manager,
JV Consultant (Dar-ul-Handasah / NESPAK),
13th Floor, NICL Building, Abbasi Shaheed Road,
Off Shaheen-e-Faisal, Karachi

Received
21/3/25

SUBJECT: REQUEST FOR VALIDATION OF COMPENSATION CLAIM FOR EXCLUDED NURSERY AT PACKAGE 4: JAM SADIQ BRIDGE

This refers to the application received by this office on March 19, 2025, from Mr. Muhammad Arshad, bearing CNIC No. 42301-3974142-1, located at Jam Sadiq Bridge. In his application, he states that his nursery has not been included in the Compensation and Livelihood Rehabilitation Plan (C&LRP) and request that his claim be considered for compensation. A copy of his application along with his agreement with the Karachi Metropolitan Corporation (KMC) Parks Department is attached for reference.

2. In this regard, you are requested to refer the matter to the relevant authorities for their verification regarding the exclusion of his nursery from the C&LRP report.

3. This office requires the necessary action on this matter to be completed within 45 days.

(PROJECT DIRECTOR)
Karachi Mobility Project

A copy is forwarded for information to:

For Project Director, KMP - BRT Yellow Line
Director Technical Karachi Mobility Project - BRT Yellow Line
City and Specialist KMP - BRT Yellow Line
Master Five

For
21/3/25

20/03/2025

21/03/25

CamScanner

dar

Joint Venture

NES
PAK

Ref: P21161-0200S/JV/SMTA/P-4/2025/535

Date: 09/05/2025

The Project Director- Karachi Mobility Project,
Sindh Mass Transit Authority (SMTA), GoS, Karachi.

**PROJECT: PACKAGE-4: NEW JAM SADIQ BRIDGE (YELLOW LINE CORRIDOR) -- KARACHI
MOBILITY PROJECT**

**SUBJECT: REQUEST FOR VALIDATION OF COMPENSATION CLAIM FOR EXCLUDED
NURSERY AT PACKAGE 4 : JAM SADIQ BRIDGE**

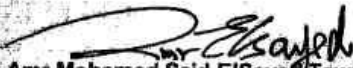
With reference to the Client's letter No. PD/KMP/JV-NESPAK/2025/1809 dated March 20, 2025, the Consultant submits this response concerning the compensation claim made by Mr. Muhammad Arshad regarding an excluded nursery under the Compensation and Livelihood Rehabilitation Plan (C&LRP) for Package 4: Jam Sadiq Bridge.

During the impact assessment survey, it was observed and recorded that only one nursery—identified as Nursery No. 154—was operational and located within the Right of Way (ROW). At that time, claimed Nursery No. 155 was found to be non-operational, with no evidence of active use or maintenance and no one made any claim during survey. Therefore, the nursery No. 155 is not eligible for compensation.

Furthermore, a site verification visit was conducted on February 7, 2025, as part of the formal process for verifying Project Affected Persons (PAPs). The inspection again confirmed that no additional nurseries were functional at the site. A subsequent visit was carried out on May 5, 2025, specifically in response to Mr. Arshad's claim. This visit also yielded no evidence of a functioning nursery or any related activity at the claimed location.

In light of the field assessments and consistent observations during both verification visits, Mr. Muhammad Arshad's claim regarding the excluded nursery lacks merit and is therefore considered invalid. The Consultant hope this clarifies the matter.

The Client continuous support will be highly appreciated.


Amr Mohamed Said ElSayed Tawfik
Chief Resident Engineer
Amr.Tawfik@dar.com

Encl. Photos attached as Annex-1

Dar-El-Hendassah Consultants
(Share and Partners)
National Engineering Services
Pakistan (Pvt) Limited

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13th Floor, NICL Building, Abbasi Shaheed Road, Off Shahrah-e-Faisal, Karachi-74400, Pakistan
T+92 21 9909 0000 | +92 21 9922 5277 | F+92 21 35651994 | Ekarachi@nespak.com.pk

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Dar Al-Hindasah Consultants
(Share and Partners)
National Engineering Services
Pakistan (Pvt) Limited

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Annex-I

List of Verified PAPs of Package-4, New Jam Sadiq Bridge

Nurseries				
S.No.	Name	CNIC	Contact Number	Status
1.	Saleem Babu	42201-5384575-5	0304-2139826	Verified
2.	Mohammad Arshad	32304-6348833-7	0306-2103522	Verified
3.	Ghulam Hussain	42201-5240559-5	0306-2463384	Verified
4.	Khalil Ahmed (Reshma Hussain / Ghulam Hussain)	42301-7195579-5	0300-2660365	Verified
5.	Mukhtiar Hussain	32304-2497803-3	0300-2159510	Verified
6.	Khalil Ahmed	42301-7195579-5	0300-2660365	Verified
7.	Muhammad Asif	42301-7000467-7	0300-2398372	Verified
8.	Shahnaz Akhtar	42101-1771638-6	0308-2670231	Verified
9.	Muhammad Sarfaraz Khan	42301-3299171-7	0300-2579684	Verified
10.	Allah Dita	42203-7028489-5	0308-2849801	Verified
Moveable				
11.	Shahid Khan	12105-0373396-9	0335-9560220	Verified
12.	Imran Khan	21103-80880145	0302-2122803	Verified
13.	Rehmat Ullah	21103-5757610-5	0304-1093835	Verified
Hotel				
14.	Muhammad Nawab	42101-5594697-5	0342-2510837	Verified
15.	Sher Aslam	14301-5980656-9	0346-2524805	Verified
Mosque				
16.	Sabir Ameer	42401-5693112-9	0327-2372925	Verified
Employees				
17.	Abdul Ghafoor	12105-0346454-5	0335-1313299	Verified
18.	Khalil Khan / Khalil Jaan	54203-3398533-5	0308-8931164	Verified

All remaining Project Affected Persons (PAPs), except for those related to the five stores (which are currently sub judice), are being contacted through various means. Upon receipt of the required documents, their cases will be jointly verified by the Client and the Consultant and the same will be shared for further necessary action.

PAKISTAN National Identity Card
ISLAMIC REPUBLIC OF PAKISTAN

Name
Muhamamd Arshad
محمد ارشد

Father Name
Imam Din
اسام الدین

Gender
M

Country of Stay
Pakistan

Identity Number
42301-3974142-1

Date of Birth
11.09.1995

Date of Issue
17.12.2024

Date of Expiry
17.12.2034

63599

Arshad

Holder's Signature

42301-3974142-1 موجودہ مکان نمبر 15، گلی نمبر 6، سیکٹر ایف، محلہ علامہ

اقبال روڈ منظور کالونی، کراچی جنوبی

مستقل پتہ: محلہ جھنڈو والہ ڈاکخانہ منٹو ٹی، ملتان



505443790692

Ministry of Pakistan

گمشدہ کارڈ ملنے پر قریبی لیٹر بکس میں ڈال دیں

Appendix II – List of Verified PAPs shared by Supervision Consultant



Appendices

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Ref: P21161-02005/JV/SMTA/P-4/2025/535

Date: 09/05/2025

The Project Director- Karachi Mobility Project,
Sindh Mass Transit Authority (SMTA), GoS, Karachi.

**PROJECT: PACKAGE-4: NEW JAM SADIQ BRIDGE (YELLOW LINE CORRIDOR) – KARACHI
MOBILITY PROJECT**

**SUBJECT: REQUEST FOR VALIDATION OF COMPENSATION CLAIM FOR EXCLUDED
NURSERY AT PACKAGE 4 : JAM SADIQ BRIDGE**

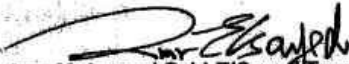
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During the impact assessment survey, it was observed and recorded that only one nursery—identified as Nursery No. 154 was operational and located within the Right of Way (ROW). At that time, claimed Nursery No. 155 was found to be non-operational, with no evidence of active use or maintenance and no one made any claim during survey. Therefore, the nursery No. 155 is not eligible for compensation.

Furthermore, a site verification visit was conducted on February 7, 2025, as part of the formal process for verifying Project Affected Persons (PAPs). The inspection again confirmed that no additional nurseries were functional at the site. A subsequent visit was carried out on May 5, 2025, specifically in response to Mr. Arshad's claim. This visit also yielded no evidence of a functioning nursery or any related activity at the claimed location.

In light of the field assessments and consistent observations during both verification visits, Mr. Muhammad Arshad's claim regarding the excluded nursery lacks merit and is therefore considered invalid. The Consultant hopes this clarifies the matter.

The Client's continuous support will be highly appreciated.


Amr Mohamed Said El Sayed Tawfik
Chief Resident Engineer
Amr.Tawfik@dar.com

Encl. Photos attached as Annex-I

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(Shairand Partners)
National Engineering Services
Pakistan (Pvt) Limited

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All remaining Project Affected Persons (PAPs), except for those related to the five stores (which are currently sub judice), are being contacted through various means. Upon receipt of the required documents, their cases will be jointly verified by the Client and the Consultant and the same will be shared for further necessary action.

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Annex - D



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P21161/A/L097-25

09th July 2025

Project Director (Karachi Mobility Project)
Sindh Mass Transit Authority,
Transport & Mass Transit Department, Government of Sindh
House # D-43; Block 2; Scheme No. 5; Shahrah-e-Ghalib, Clifton, Karachi, Pakistan

Project: Consulting Services for Preparation of Detailed Design, Procurement Support and Construction Supervision for Karachi Mobility Project (Yellow BRT)

Subject: CLRP (Package-4) – Response to Complaint of Mr. Muhammad Arshad

Dear Sir,

This is with reference to your letter No. PD/KMP/NESPAK/2025/1910 dated June 3, 2025, and the subsequent email from your Social Development Specialist dated June 5, 2025 and our reply is as follows:

The impact assessment survey for Package-4 was initially conducted in February 2022 and subsequently updated on August 15, 2023. The latter date was established as the **cut-off date** for determining the eligibility of Project Affected Persons (PAPs) for compensation. This cut-off date was duly communicated to all identified PAPs.

During the survey, Mr. Arshad, S/o Imam Din (complainant), was not identified as a Project-Affected Person (PAP). Plot No. 155, referenced in his complaint was being used as a plant nursery operated by his brother, Mr. Muhammad Asif, S/o Imam Din. Mr. Arshad was not present on site during the survey period, did not contact the survey teams, and no one reported his business as a separate source of livelihood. Moreover, none of the nursery operators provided any documentation or proof of plot allotment to the survey teams. Additionally, Mr. Arshad's brother did not make any claim before the survey team stating that there was a portion of the structure owned or operated by his brother; instead, the information provided pertained to the entirety of the structure for which Mr. Asif was already entitled and enlisted for compensation.

The physical verification of the site revealed the existence of **only one shed and a common water tank**, which confirms that there was only **one nursery structure** present at the location. There was no evidence of a second independent nursery structure. Even if it is assumed that **two separate businesses** were being operated under **one shed using a shared water tank**, this still does not justify providing equal compensation to both parties. This is because compensation was calculated based on the **loss of physical structures and the loss of livelihood**. In this case, the complainant does not own the physical structure and therefore **cannot be compensated for assets that are not owned by him**. Hence, the **findings of the Third-Party Monitoring Agency (TPMA)** regarding the complainant's eligibility for compensation **are not rationalized**.

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(Share and Partners) T +92 303 4440188 | E pakistan@dar.com

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Pakistan (Pvt) Limited T +92 21 9909 0000 | +92 21 9922 5277 | F +92 21 3565 1994 | E karachi@nespak.com.pk



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All impacts were carefully recorded, and the Social Impact Assessment was conducted without any procedural flaws. Additionally, a **Public Hearing** was organized in the project area, announced in newspapers on March 27, 2024, and held on April 24, 2024. Stakeholders, PAPs and community members participated actively in the hearing; however, no concerns were raised regarding the impact assessment survey or the compensation eligibility criteria.

In response to letter No. PD/KMP/JV-NESPAK/2025/1809 dated March 20, 2025, our team conducted a follow-up site visit to verify the complainant's claim. Mr. Arshad was again not available at the visit. The team reviewed the previous and current conditions to assess the livelihood impact, and a report was submitted based on factual findings. It is essential to clarify that the impact assessment is based on **loss of livelihood and assets**, not merely the **number of plots used for nurseries**.

The validation report submitted by TPMA appears to be based on general information and does not include verification of relevant documents or proof of income source of the complainant prior to the cut-off date. Given the absence of evidence supporting ownership of the physical structures, the TPMA's conclusions lack a sound basis.

Furthermore, a **multi-tier Grievance Redress Mechanism (GRM)** has been established under the project to address complaints or grievances arising during implementation. The **Grievance Redress Committees** are responsible for determining the eligibility of complainants for compensation, following a proper investigation process.

It is also acknowledged that **project impacts are not static and may evolve over time**. Continuous monitoring is crucial to assess actual impacts against earlier assessments, identify emerging issues, and revise management plans accordingly. In alignment with **World Bank Operational Policy OP 4.12** and **Sub-section of 2.1.8** of the C&LRP, the plan can be **updated to address unanticipated impacts or changes in project scope** during implementation.

If the GRC declares the complainant eligible for compensation, a detailed survey will be conducted, and compensation will be provided in accordance with the provisions outlined in the following section of the C&LRP:

- **Table 7.1: Eligibility and Compensation Entitlement Matrix (Sr. No. 5)**
- **Sub-section 8.8: Contingencies**
- **Table 8.1: Resettlement Budget (Sr. No. I)** of the approved C&LRP.

In view of the above, it is evident that the complainant, Mr. Arshad, S/o Imam Din, was neither identified during the designated survey periods nor provided any substantiated evidence of independent livelihood or asset ownership prior to the officially communicated cut-off date of August 15, 2023. Furthermore, the site verification does not support the existence of a separate or eligible business operation associated with the complainant at Plot No. 155. Consequently, the claim lacks sufficient evidence to demonstrate the existence of a separate structure or livelihood at the site and, therefore, does not meet the established criteria for compensation eligibility.

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Nevertheless, in line with the principles of fairness, inclusiveness, and the provisions of the World Bank's Operational Policy OP 4.12, the case may be referred to the Grievance Redress Committee (GRC) for final determination. The GRC, upon conducting a thorough investigation and reviewing any new evidence submitted by the complainant, should conclude that Mr. Arshad eligible for compensation and appropriate measures may then be taken accordingly as per provisions of the approved C&LRP of Package 4.

Thanking you and assuring you of our best professional services at all times.

Yours faithfully

For the JV of Dar Al-Handasah (Shair & Partners) and Nespak Pvt Ltd.


Rami Beydoun
Principal Country Manager

Copy to:

- Team Leader, DAR-NESPAK JV
- Project Manager, DAR-NESPAK JV

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Annex - E

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P21161-0200S/JV/SMTA/P-4/2026/ 955

Date: 12/03/2026

The Project Director- Karachi Mobility Project,
Sindh Mass Transit Authority (SMTA), GoS, Karachi.

PROJECT: PACKAGE-4: NEW JAM SADIQ BRIDGE (YELLOW LINE CORRIDOR) – KARACHI
MOBILITY PROJECT

SUBJECT: SUBMISSION OF DOCUMENTS FOR VERIFICATION- NURSERY CLAIM
(MUHAMMAD ARSHAD)

References:

1. P21161-0200S/JV/SMTA/P-4/2025/535 dated 09-05-2025
2. No.PD/KMP/PD/JV-NESPAK/2025/2332(a) dated 04-09-2025

Reference is made to the correspondence cited above and to the communications carried out in this regard. The Consultant contacted Mr. Muhammad Arshad telephonically on 11-12-2025 and requested his presence before the Consultant for verification of the documents submitted in support of his compensation claim. During the call, Mr. Muhammad Arshad admitted that the affidavit submitted by him had been recently prepared and intentionally back-dated.

On 12-12-2025, Mr. Muhammad Arshad appeared at the Consultant's Site Office, where he attempted to retract his earlier statement and sought additional time to submit a final response. On 13-12-2025, however, he again confirmed his earlier admission made on 11-12-2025.

It is further noted that the sale receipts produced by him are not in his name, but in the name of his brother, who has already received compensation. Therefore, the documents provided do not establish any lawful entitlement to compensation and raise serious concerns regarding misrepresentation and attempted fraudulent claim submission.

Given the above facts and keeping in view the World Bank's strict fiduciary, governance, and anti-fraud requirements the Consultant observes that the claim submitted by Mr. Muhammad Arshad is invalid and supported by forged and misleading documentation. Such acts undermine the integrity of the Project and contravene applicable national laws and donor compliance standards.

This is submitted for consideration and necessary action please.


Amr Mohamed Said ElSayed Tawfik
Chief Resident Engineer
Amr.Tawfik@dar.com

CC: Project Manager

Pls discuss

SOS

KMP, YLC
Inward No 1388
Date 17-03-2026

Dar Al-Handasah Consultants
(Shair and Partners)
National Engineering Services
Pakistan (Pvt) Limited

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Annex - F



No. SMTA/PD-KMP/GRM-GCF/2024/L-1600

Karachi Dated: 11th December, 2024**NOTIFICATION OF GRIEVANCE REDRESSAL COMMITTEE- FIELD LEVEL**

In compliance to the institutional requirement as required by the World Bank for Karachi Mobility Project and subsequently for Yellow Line Corridor, Grievance Redress Committee at field level is hereby constituted as under. The Committee will carry out its business as detailed in Compensation and Livelihood Resettlement Plan and shall facilitate the Project Management Team and Project Affected People (PAPs)/GBV/Labor to redress grievances (if any) during the implementation of Karachi Mobility Project- Yellow Line (BRT).

1	Social Development Specialist	Focal Person
2	Concerned PMT Specialist (Environment, Gender, Technical etc.)	Member
3	Social Safeguard Specialist (Supervision Consultant)	Member
4	Representative from the Resident Engineer from Design & Supervision Consultants	Member
5	Social Development Specialist from the Contractor of the relevant Package.	Member
6	Representative from Community	Member

ToRs of GRC:

- The GRC will meet every month (if grievances are brought to the Committee), determine the merit of each grievance, and resolve grievances within three weeks (21 days) of receiving the complaint.
- The GRC may request the project technical staff and officers working at head office, field level, and facility level to attend the meetings and provide information.
- GRC will ensure that objective and fair decisions are taken and agreements made in the best interest of the project. The procedures include verifying documents, conducting field inspections to verify the grievance's authenticity and eligibility, listening to different parties involved, referring cases to independent agencies for technical assessment.


(PROJECT DIRECTOR)
KARACHI MOBILITY PROJECT

A copy is forwarded for information to:

1. PS to the Project Director, Sindh Mass Transit Authority, GoS.
2. Dar ul Handasah JV Nespak Engineering Services Pakistan (Pvt) Ltd.
3. All Contractors
4. Master File.

Plot No. D-43 & D-43/1, Shakra-e-Ghalib, Block -2, Clifton, Karachi-Ph # 021-99332207-8

Annex - G

KARACHI MOBILITY PROJECT- BRT YELLOW LINE 1st Gate Committee Meeting - Nursery Excluded Case (Submitted By: Mr. Muhammad Arshad) ATTENDANCE SHEET					
DATE: 04/05/2026			TIME: 11:00 AM		
SR. #	NAME	DESIGNATION	DEPARTMENT	CONTACT NO. / E-MAIL	SIGNATURE
1	Asma Butt	SDS	KMP	0305-4516160	<i>[Signature]</i>
2	Nawab Tariq	SDS	JU	0321-7787337	<i>[Signature]</i>
3	Melkibeen Ali	RE-Rep BHS	JU	(Online)	<i>[Signature]</i>
4	ERUM DREES	SOCIAL SAFEGUARD SPECIALIST	ZKB	0333-2220354	<i>[Signature]</i>
5	Aliza Nazim	GIS	KMP	03431128660	<i>[Signature]</i>
6	Shaharyar Naseer	TPMA (Evaluator)	EMC	0343-5052234	<i>[Signature]</i>
Tinaam Sherraz			EMC	0320-8253612	<i>[Signature]</i>

Annex - H

KARACHI MOBILITY PROJECT - BRT YELLOW LINE
3rd GIC Committee Meeting - Nursery Excluded Case
(Submitted By Mr. Muhammad Arshad)

ATTENDANCE SHEET

DATE: 04/05/2026

SR. #	NAME	DESIGNATION	DEPARTMENT	CONTACT NO. / E-MAIL	SIGNATURE	TIME: 11:00 AM
1	Imran Sheraz	TPMA	EMC	0320-8253612		
2	Sheharyar Naseer	TPMA	EMC	0343-5052734		
3	Majid Hannan Munir	Asst (Resett) KMP	KMP	0307.9212600		
4	ASMA Bhatt	Seedling & Land Spk	KMP	-		
5	Azeel Ahmed	EHSD- Specialist	KMP	-		
6	Imro Nazim	GIS	KMP	0323-228600		

 KARACHI MOBILITY PROJECT - BRT YELLOW LINE 3rd Grc Committee Meeting – Nursery Excluded Case (Submitted By Mr. Muhammad Arshad) ATTENDANCE SHEET						 KARACHI MOBILITY PROJECT	
DATE: 04/05/2026						TIME: 11:00 AM	
7	Abdul Waris	FMS	1c 1011P	0333-7024175			
8	Muhammad Tahir	SDS	JL	0321-7287387			
9	ERUM DOREES	SOCIAL SAFEGUARD SPECIALIST	ZKB	0333-2220354			
10							
11							
12							
13							

Annex-I

حضرت جناب صید

ویشنل ڈیولپمنٹ اینڈ اینڈ

لائسنسنگ، جی۔ ایف۔ سی، کراچی

میں محمد ارشد ولد اعظم حسین، شناختی کارڈ

4238-3974142، مگر کم پوسٹ صفحہ نمبر 1، اگلی نمبر 1، سیکشن 2، منظور

لاؤنڈری میں ہے، میری نرسری نمبر 1 کے ایف سی سے میرے والد

صالح حسین نے اسماعیل کے نام پر کراچی میں الٹ رائٹ جوائنٹ واپس والی

نرسری نمبر 1 کے ساتھ ہے جو میرا بھائی جلا دیا تھا، آپ کے شریک کے

رہے ہیں آپ کے لوگوں نے میری نرسری کو چھوڑ دیا تھا جس کے بعد میں نے

آپ کے پاس کاغذات جمع کرائے تھے اور محمد اسماعیل کو بھی آپ کے لوگوں

سے سامنے پیش کیا تھا جو خود شخصی بیان بھی دے کر لیا ہے

آپ سے گزارش ہے کہ آپ کوک جو جی فیصلہ کر لے

بجائے منظور ہو جائے۔ آپ سے گزارش ہے کہ میرے معاملے کو جلد از جلد حل

کیا جائے

آپ کا شکر ادا

Arshad.

محمد ارشد

(0308 2854372)

25/05/2026

Finger



Finger



Left Thumb



Right Thumb









ANNEXURE 3: SOCIO-ECONOMIC PERFORMA OF PAP

Socioeconomic Survey
(Both for Male and Female)

Name of the Interviewer Nawab Tariq Tahaem Date: 10-06-2016

(a) Town / Settlement Mansoor Colony

(b) District: Karachi South.

1. Name of the Respondent Muhammad Arshad
2. Father's Name Imam Din
3. Contact Number _____
4. Sex ☒ a. Male ☐ b. Female ☐ c. Transgender
5. What is your Religion? Islam
6. What is your age? 30
- Marital Status: ☒ a. Married ☐ b. Unmarried ☐ c. Widow/Widower ☐ d. Divorcee
7. What is your caste /ethnic group? Meo
8. What is your mother tongue? Mewati
9. What is your education?
- a. Illiterate ☐ b. ☒ Primary ☐ c. Middle ☐ d. Metric
- e. Intermediate ☐ f. Graduation ☐ g. Above Graduation ☐ h. Other
10. What is the type of your family system? ☐ 1. Joint ☒ 2. Nuclear
11. Total number of family members? ☐ 1. Male 2 ☐ 2. Female 2
- Total 4
12. What is your profession?

1. Sales of Construction Material	2. Contractors/Sub Contractors	3. Real Estate Agent
4. Sales of Grocery items	5. Sales of steel / iron	6. Pan Shop
7. Workshops	8. Tea Hotel	9. Puncture Making
10. Sales of Bamboo	11. Cobbler	12. Carpenter
13. Small Business Owner ☒	14. Non-earning occupation (Internee / Apprentice)	15. Government servant
16. Private service	17. Skilled labour	18. Unskilled labour
19. Miscellaneous	20. Other specify <u>Nursery</u>	21. Refuse to Answer

13. How many family Members are earning? Male 1 Female _____
- Total 1

14. What is your average family monthly income (Rs)? 60,000/- when working over his own nursery

15. How much is your average family monthly expenditures (Rs)? 40,000/- (Now: Less)

16. What is Educational status of the family members? (Above 10 years of age)

Level of Education	Male	Female	Total
Illiterate		☒	<u>2</u>
Primary			
Middle			
Matric			
Intermediate			
Graduate			
Post Graduate and above			
Other			

17. Number of years since you are staying here: 20 years

18. What is type of ownership of your Residential Structure (house)?

1. ☒ Self-Owned 2. ☐ Rented 3. ☐ Encroachers/Squatters
19. What is type of construction of your residential structure?

- ☒ 1. Pacca 2. ☐ Semi-pacca 3. ☐ Kacha 4. ☐ Hut

20. What are the sources of water for your domestic use?

1. ☐ Public Water Supply 2. ☐ Borehole (Hand Pumps / Electric Motor)

- ☒ 3. Tanker 4. ☐ Any other (Please Specify)

21. Are you satisfied with the water quality?

1. ☒ Yes 2. ☐ No

If no, please specify reasons: clean drinking water non-available.

22. Any prevalent diseases in the area? NO

23. Principle mode of transport from this locality to major urban centers?

1. ☐ Public 2. ☒ Private 3. ☐ Both

24. Do you know about the Project? Yes: ☒ No: ☐

25. ACCESS TO SOCIAL AMENITIES IN THE AREA(TICK)

Social Amenities	ACCESS TO SOCIAL AMENITIES IN THE AREA(TICK)		Amenities if available Satisfaction level	
	Available	Not Available	Satisfactory	Non-Satisfactory
1-Electricity	1-Yes ☒	2-No ☐	1 ☒	2 ☐
2-Gas	1-Yes ☒	2-No ☐	1 ☒	2 ☐
3-Water Supply	1-Yes ☐	2-No ☒	1 ☐	2 ☒
4-Telephone	1-Yes ☐	2-No ☒	1 ☐	2 ☒
5-Sewerage/Drainage	1-Yes ☒	2-No ☐	1 ☒	2 ☐
6-Dispensary/BHU	1-Yes ☒	2-No ☐	1 ☒	2 ☐
7-School	1-Yes ☒	2-No ☐	1 ☒	2 ☐
8-Hospital	1-Yes ☒	2-No ☐	1 ☒	2 ☐
9-Road	1-Yes ☒	2-No ☐	1 ☒	2 ☐
10- Public Transport	1-Yes ☒	2-No ☐	1 ☒	2 ☐
11-Sewerage System	<u>yes</u>		☒	
12-Solid waste Management		☒		☒
13-Masjid	1-Yes ☒	2-No ☐	1 ☒	2 ☐

26. In case of No satisfaction, what are the reasons of dissatisfaction?

27. Does any NGO Exist in your Area? Yes ☒ No ☐

If yes, Name of NGO: JDC Area of Work: Whole Karachi

Is your member of NGO? Yes ☐ No ☒

If yes, role in NGO: _____

28. (a) Harassment, Violence and Safety/Security (if respondent is female) N/A

Have you ever faced harassment and violence during travelling in the public transport?

Yes ☐ No ☐ If Yes, Type: _____

Have you ever faced crime and security issue during traveling on the road? Yes: ☐ NO: ☐

If yes, how many times? _____ Where? _____

What kind of security issues and criminal situation have you faced?

_____ and what kind of assets you lost?

Any complaint or voice raised against violence and Harassment to NGO or Police?

Yes _____ No _____, if yes where _____

Was action taken? Yes _____ No _____

If yes, what result and consequences of that complaint? _____

Are you satisfied with the action taken? Yes: _____ No: _____

If Not. Why? _____

(b) Security and Protection

What kind of personal protections are required for women during traveling?

Separate Sitting Place at bus station: _____ Separate Queue: _____

Separate portion in bus: _____ Security Staff: _____

Any other: _____

29. Do you know about the proposed project? Yes ☒ No. _____

30. Is your land or any asset being acquired due to the implementation of this proposed project?

1. Yes 2. No ☒
If yes, please give details

31. In your opinion, should this Project be implemented here? 1. Yes ☒ 2. No _____

If Yes, then reason	Response	If No, then reason	Response
1. Improved Transport facilities	☒	1. Loss of Structures	
2. Creation of job opportunities	☒	2. Loss of income	
3. Increase in income generating activities		3. Dust & noise pollution	
4. Value enhancement of the project area	☒	4. Reduction in number of Customers / Loss of business	
5. Any other (please specify)		5. Movement problem / Traffic Issue	
6. No response		6. Any other (please specify)	
		7. No response	

32. In your opinion, what will be possible impacts of this project?

Impacts (During Construction)	Response	Impacts (After Construction)	Response
1. Loss of income	☒	1. Better Water Supply Facilities of the project area	
2. Dust & noise issue		2. Improved sewerage Facilities	
		3. Improved Waste management	

3. Traffic issue/ Movement Problem		4. Employment Opportunities	
4. Safety hazards due to Construction		5. Value enhancement of the project area	
5. Privacy issues		6. Improvement in income	
6. Loss of business		6. Improvement in Health conditions	
7. Loss of Structures		7. Any other	
8. Employment Opportunities			
9. Any other		8. No response	
10. No response			

33. Any other concern with respect to the proposed Project?

No more concern

34. What protective measures do you suggest to safeguard your interests?

compensation should be given to accommodate loss.

In your opinion, what are some pressing needs of this area?

New buses needed.

like Lahore Metro.

35. Observation of the interviewer:

(Signature)
Signature of Interviewer

Asheel.

ANNEXURE 4: PICTURE OF PAP

